

NXG-QAM32-PRO:IDIOM-PT

User Manual



Pro:Idiom® Pass-Through Module



Stock #	Model Name	Description
6785-1		Pro:Idiom Pass-Through Module; QAM Output - 32 Agile QAM Carriers

We recommend that you write the following information in the spaces provided below.

Purchase Location Name:	
Purchase Location Telephone Number:	
NXG-QAM32-Proldiom-PT Module Serial Number:	

The information contained herein is subject to change without notice. Revisions may be issued to advise of such changes and/or additions.

Correspondence regarding this publication should be addressed directly to:

Blonder Tongue Laboratories, Inc.

One Jake Brown Road

Old Bridge, NJ 08857 USA

Document Number: 651254300A

Printed in the United States of America.

All product names, trade names, or corporate names mentioned in this document are acknowledged to be the proprietary property of the registered owners.

This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Reverse engineering or disassembly is prohibited.

Pro:Idiom is a registered trademark of Zenith Electronics Corporation.

Cross-Reference & Hyperlinking Usage

This guide makes use of hyperlinks for the Table of Contents, some cross-reference linking between sections, and external hyperlinking to web addresses. This has been done to assist the reader in finding the information they are seeking in a much quicker way. In addition to hyperlinking, the Table of Contents also makes use of the bookmarking feature present in the Adobe Reader application.

Product and Documentation Updates

Download the latest User Manual (PDF) by visiting our website. Navigate to the product page by entering the full Model Name or Stock Number in the search field. Upon reaching the product page, the "User Manual" download link will be located beneath the product image. Firmware Updates are available under "Tech Support" in the "Resources" section of the website. General instructions for the FTP site, as well as updating your firmware, are provided on this page.

Returning Product for Repair (or Credit)

A Return Material Authorization (RMA) Number is required on all products returned to Blonder Tongue, regardless if the product is being returned for repair or credit. Before returning product, please contact the Blonder Tongue Service Department at 1-800-523-6049, Ext. 4256 or visit our website: www.blondertongue.com for further information.

Table of Contents

SECTION 1 – GENERAL & SAFETY INSTRUCTIONS	4
SECTION 2 – PRODUCT SUMMARY	5
2.1 PRODUCT APPLICATION & FEATURES	5
2.2 MODULE SPECIFICATION	6
2.3 MODULE INSTALLATION	6
SECTION 3 – STATUS	7
3.1 MODULE STATUS	7
3.2 DETECTED ISSUES	7
3.3 MODULE INFORMATION	8
SECTION 4 – TRANSPORT STREAM MAP	
4.1 CONFIGURATION SETTINGS AND PARAMETERS	9
4.2 ADDING PROGRAMS TO THE TRANSPORT STREAM OUTPUT	11
4.3 REMOVING PROGRAMS FROM THE TRANSPORT STREAM OUTPUT	12
4.4 SEARCH FUNCTION AND ADDITIONAL CONTROLS	12
SECTION 5 – TRANSPORT STREAM CONFIGURATION	13
5.1 TRANSPORT CONFIGURATION - BASIC CONFIGURATION	
5.2 TRANSPORT CONFIGURATION - ADVANCED CONFIGURATION	14
5.3 TRANSPORT CONFIGURATION - OUTPUT TRANSPORTS	14
5.4 TRANSPORT CONFIGURATION - GLOBAL PROGRAMS RELATIVE PID MAP	15
SECTION 6 – QAM OUTPUT	16
6.1 GLOBAL QAM OUTPUT CONFIGURATION	16
6.2 TRANSPORT STREAM OUTPUT CHANNEL SETTINGS	16
SECTION 7 – SYSTEM	18
7.1 MODULE SETTINGS CONFIGURATION	18
7.2 MODULE REBOOT AND LOG LEVEL SETTINGS	18
SECTION 8 – FIRMWARE UPDATES	19
SECTION 9 – TROUBLESHOOTING	20

Section 1 – General & Safety Instructions



The STOP sign symbol is intended to alert you to the presence of REQUIRED operating and maintenance (servicing) instructions that if not followed, may result in product failure or destruction.



The YIELD sign symbol is intended to alert you to the presence of RECOMMENDED operating and maintenance (servicing) instructions.



The LIGHTNING flash symbol is intended to alert you to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock.

TO REDUCE THE RISK OF ELECTRICAL SHOCK, DO NOT REMOVE COVER FROM THIS UNIT.

NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE

NOTE TO CATV SYSTEM INSTALLER

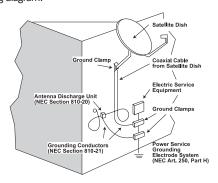
This reminder is provided to call the CATV System Installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.



You should always follow these Instructions to help ensure Against injury to yourself and damage to your equipment.

- ➡ Elevated Operating Ambient If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature per Section 2.3.
- Reduced Air Flow Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.
- Mechanical Loading Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- Circuit Overloading Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- ➡ Reliable Earthing Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips).
- Read all safety and operating instructions before you operate the unit.
- ➡ Retain all safety and operating instructions for future reference.
- → Heed all warnings on the unit and in the safety and operating instructions.
- Follow all installation, operating, and use instructions.
- Unplug the unit from the AC power outlet before cleaning. Use only a damp cloth for cleaning the exterior of the unit.
- Do not use accessories or attachments not recommended by Blonder Tongue, as they may cause hazards, and will void the warranty.
- Do not operate the unit in high-humidity areas, or expose it to water or moisture.
- ➡ Do not place the unit on an unstable cart, stand, tripod, bracket, or table. The unit may fall, causing serious personal injury and damage to the unit. Install the unit only in a mounting rack designed for 19" rack-mounted equipment.
- Do not block or cover slots and openings in the unit. These are provided for ventilation and protection from overheating. Never place the unit near or over a radiator or heat register. Do not place the unit in an enclosure such as a cabinet without proper ventilation. Do not mount equipment in the rack space directly above or below the unit.
- Operate the unit using only the type of power source indicated on the marking label. Unplug the unit power cord by gripping the plug, not the cord.
- The unit is equipped with a three-wire ground-type plug. This plug will fit only into a ground-type power outlet. If you are unable to insert the plug into the outlet, contact an electrician to replace the outlet. Do not defeat the safety purpose of the ground-type plug.
- Route power supply cords so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at plugs, convenience receptacles, and the point where they exit from the unit.

➡ Be sure that the outdoor components of the antenna system are grounded in accordance with local, federal, and National Electrical Code (NEC) requirements. Pay special attention to NEC Sections 810 and 820. See the example shown in the following diagram:



- ➤ We strongly recommend using an outlet that contains surge suppression or ground fault protection. For added protection during a lightning storm, or when the unit is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the lines between the unit and the antenna. This will prevent damage caused by lightning or power line surges.
- Do not locate the antenna near overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing the antenna, take extreme care to avoid touching such power lines or circuits, as contact with them can be fatal.
- Do not overload wall outlets or extension cords, as this can result in a risk of fire or electrical shock.
- Never insert objects of any kind into the unit through openings, as the objects may touch dangerous voltage points or short out parts. This could cause fire or electrical shock
- Do not attempt to service the unit yourself, as opening or removing covers may expose you to dangerous voltage and will void the warranty. Refer all servicing to authorized service personnel.
- ➡ Unplug the unit from the wall outlet and refer servicing to authorized service personnel whenever the following occurs:
 - ☐ The power supply cord or plug is damaged;
 - ☐ Liquid has been spilled, or objects have fallen into the unit;
 - ☐ The unit has been exposed to rain or water;
 - ☐ The unit has been dropped or the chassis has been damaged;
 - The unit exhibits a distinct change in performance.
- When replacement parts are required, ensure that the service technician uses replacement parts specified by Blonder Tongue. Unauthorized substitutions may damage the unit or cause electrical shock or fire, and will void the warranty.
- Upon completion of any service or repair to the unit, ask the service technician to perform safety checks to ensure that the unit is in proper operating condition.

Section 2 – Product Summary

2.1 Product Application & Features

Application:

The NXG-QAM32-Proldiom-PT (Pro:Idiom Pass-Through Module) holds the same functionality as the NXG-32CH-QM module, while supporting IP Pro:Idiom encryption pass-through to QAM.

The NXG-32CH-QM multi-channel QAM Modulator provides up to 32 QAM 256 channels. All 32 output channels are fully agile from 54 to 1002 MHz, with the requirement that all channels must be within a 768 MHz frequency span. Each program can be configured to support a customized channel lineup for desired locations.

Key Features:

- Reliable, secure HD programming
- Up to 3 audio streams; up to 11 extra PIDs per program
- Configurable with both HD and SD programming
- Ability to change PSIP information
- Provides fully independent QAM channels (no QAM channel blocks)
- Supports MPEG-2 and H.264 video
- Multiplexes SPTS programs to MPTS for QAM output

Description:

a STATUS LED:

LED is Off = Indicates the module is not correctly connected or receiving power.

LED is Green = Indicates the module is running without errors.

LED is Red = Indicates that one or more errors have been detected.

- QAM RF OUT: "F" connector used for combined QAM output.
- QAM RF TEST: "F" connector for RF testing -20dB referenced from the main output.



2.2 Module Specification

Input

	2.2 Gb transport streams from the NXG Mainframe Backplane
--	--

General

Dimensions (W x D x H):	1.15" x 15.5" x 7.0" (29 x 394 x 178 mm)		
Power:	Via NXG Mainframe back plane		
Power Consumption:	32 W		
Weight:	2.0 lbs (0.9 kg)		
Operating Temp:	32 to 122 °F (0 to 50 °C)		
Storage Temp:	-13 to 158 °F (-25 to 70 °C)		
Operating/Storage Humidity:	0 to 95% RH @ 35 °C max, non-condensing		

Alarms/Monitoring

Front Panel Indicator:	1x Status LED (Green)		
Monitor Output:	RF Out Test (-20 dB) connector		

Output

Connector:	1x "F" Female		
	(Front-panel; for combined output)		
Modulation:	QAM 256		
Standards:	ITU-T J.83; Annex A and B		
DVB Symbol Rate:	Variable; ; ≤ 7 MSymbol/sec (MBaud)		
Frequency Range:	54 to 1002 MHz (all Ch.'s ≤ 768 MHz)		
Tuning:	CATV Channel Selectable (Ch. 2 to 158)		
RF Level:	+45 dBmV (per channel)		
Output Level Range:	30 to 45 dBmV (all configured channels)		
Frequency Tolerance:	± 0.5 kHz @ 77 °F (25 °C)		
Frequency Stability:	± 5 kHz over 32 to 122 °F (0 to 50 °C)		
Amplitude Flatness:	± 0.25 dB (over 6 MHz channel)		
Phase Noise:	-98 dBc (@ 10 kHz)		
Spurious:	-60 dBc		
Impedance:	75 Ω		
Return Loss:	14 dB typical		
SNR:	40 dB typical		
MER:	39 dB typical		
I/Q Phase Error:	Less than 1 degree		
I/Q Amplitude Imbalance:	Less than 1%		

2.3 Module Installation

For general module installation instructions, please refer to the NXG Base Platform User Manual.

Section 3 – Status

The "Status" tab (Figure 3) displays the general health and module information. The information is provided as a quick way to monitor the module or assist with troubleshooting issues that may arise.

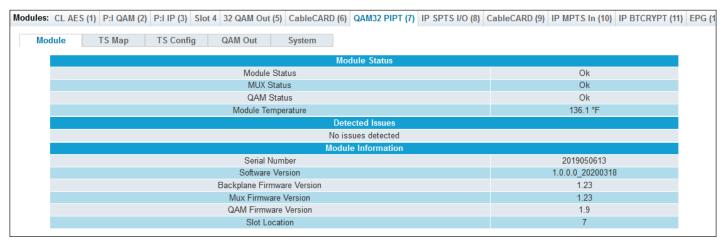


Figure 3 - "Module" Tab - Full View

3.1 Module Status

In the section entitled "Module Status" (Figure 3.1), the following parameters about the module health are displayed:

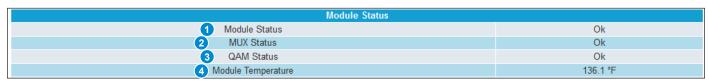


Figure 3.1 - "Status" Tab - Module Status

- Module Status: Indicates the current status of the module. Status Levels and colors shown below:
 - Ok No issues at the current time

Error - One or more errors have occurred. A short summary of the error message is shown under "Detected Issues". Check system log for more information on error(s).

- MUX Status: Indicates the current status of MUX.
- **QAM Status:** Indicates the current status of QAM.
- **Temperature:** Indicates the temperature of the module.

3.2 Detected Issues

In the section entitled "Detected Issues", the following module-specific information is indicated:



Figure 3.2a - "Status" Tab - No Detected Issues

If any issues arise, the problem will be shown here and the color will correlate to the urgency of the issue. When there are no issues, the text will say "No issues detected" and remain black text color. When there is an Error, then the text will change to red and indicate what is causing the error (see Figure 3.2b)



Figure 3.2b - "Status" Tab - Error

3.3 Module Information

In the section entitled "Module Information", the following module-specific information is shown below:

Module Information							
1 Serial Number	2019050613						
2 Software Version	1.0.0.0_20200318						
3 Backplane Firmware Version	1.23						
Mux Firmware Version	1.23						
5 QAM Firmware Version	1.9						
6 Slot Location	7						

Figure 3.3 - "Status" Tab - Module Information

- **Serial Number:** Indicates the serial number of the module installed.
- 2 Software Version: Indicates the software version of the module. To update software, please see Section 8.
- **Backplane Firmware Version:** Indicates the backplane firmware version for this module. Backplane version is only needed for tech support and software debugging.
- 4 MUX Firmware Version: Indicates the MUX firmware version of the module installed. This firmware version is only needed for tech support and software debugging.
- 5 QAM Firmware Version: Indicates the QAM firmware version of the module installed. This firmware version is only needed for tech support and software debugging.
- 6 Slot Location: Indicates the slot location on the platform chassis where the module is currently installed into.

Section 4 – Transport Stream Map

The "TS (Transport Stream) Map" Tab (Figure 4.1) allows a user to select programs for QAM output.

NOTE: Clicking the small arrow (for collapsed; for expanded) beside each program will show or hide further choices or readonly data.

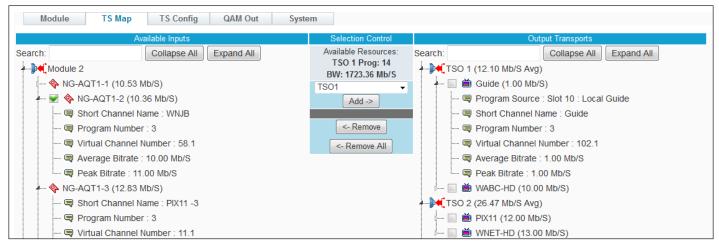


Figure 4.1 - "TS Map" Tab - Full View



IMPORTANT: A transport stream's used bandwidth should not exceed 38.8Mb/S."



CAUTION: Some programs may be statmuxed from the provider. Allow overhead in order to not exceed the maxiumum bitrate (38.8 Mb/S) for a QAM 256 channel.

4.1 Configuration Settings and Parameters

The "Available Inputs" column shows a list of all programs available to the NXG-QAM32-PRO:IDIOM-PT blade that can be mapped to a multiplexed output transport stream. The following read-only information is shown:

Module #: Displays programs sourced from all input modules within the NXG platform. The Module 2 example used in Section 4 relates to "IP SPTS I/O (2)", as shown at the top of *Figure 4.1a*.

Source Stream: Displays the Source Stream Name and bandwidth (Mb/S). An empty checkbox () can be checked () to select one or more programs to be added to the Output Transports column.

When the line is expanded, the following data () for each program is shown:



Figure 4.1a - Parameters - Available Inputs

- **Short Channel Name:** 7-letter name for the channel.
- **Program Number:** MPEG2 program number used in all PSI tables for this program.
- Virtual Channel Number: Channel number assigned to a program by the Virtual Channel Table (VCT)

4.1 Configuration Settings and Parameters (continued)

4 Average Bitrate: The bitrate is calculated over a period of time to give you the average bitrate of that program.

The "average bitrate" is a slightly low pass filtered sudo-running average to reduce rapid changes and is calculated as:

current_bitrate = (current_bitrate * 7 + new_value) / 8

If the new value is zero then the current_bitrate is also set to zero. Following zero the filter is preset to the current non-zero bitrate next read to speed along response time. If a stream's bitrate was to radically jump (not typical) then the response time of the filter is 10 seconds for 80% and 20 seconds for 100% convergence.

5 Peak Bitrate: The "peak bitrate" is the largest bitrate seen in the last 15 seconds. This is updated every 15 seconds.

The "Selection Control" column provides controls to "Add" and "Remove" programs from the TS Output as well as the following read-only information:

Available Resources

- 6 TSO (Transport Stream Output) # Prog: Displays the available number of programs that may be added to the selected TSO. As each program is added, the number ticks downward.
- **BW (Bandwidth):** Displays the available bandwidth remaining for programs to be added to TSO 1 to TSO 32 combined.

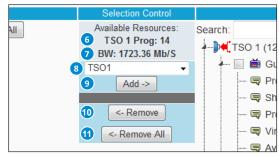


Figure 4.1b - Parameters - Selection Control

8 TSO # Selection: Drop down menu used to assign selected program(s) to a TSO (Output transport stream).



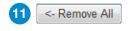
NOTE: If a program has not yet been selected for multiplexing into a transport stream, an empty checkbox () will show up beside the program.



When one or more programs are selected from the "Available Inputs" column, pressing the Add button will immediately add the program(s) to the Output Transports column, indicating the program has been mapped to selected TSO #. The newly generated transport streams are then automatically available to the other modules for distribution.



When one or more programs are selected from the "Output Transports" column, pressing the Remove button will immediately remove the program(s) from the Output Transports column, indicating the program has been unmapped and removed from the TSO #.



Pressing the "Remove All" button will remove <u>ALL</u> program(s) from the Output Transports column, indicating all programs have been unmapped and removed from the entire TS Map. A confirmation pop-up box will appear. Press "OK" to complete the process of removing all programs.

The "Output Transports" column shows a list of all programs that have been added to each TS Output. The following readonly information is shown:

TSO # (Bandwidth): Estimated transport stream bandwidth used by the program(s) currently assigned to the transport stream.

Stream Name: Displays the Source Stream Name and bandwidth (Mb/S). An empty checkbox () can be checked () to program(s) to be removed from the Output Transports column.

When the line is expanded, the following data () for each program is shown:

4.1 Configuration Settings and Parameters (continued)

- Program Source: Displays the module slot number that this program is being sourced from as well as the source stream name. Numbered modules correlate with what is currently installed and running in the NXG platform chassis.
- 13 Short Channel Name: 7-letter name for the channel.
- **Program Number:** MPEG-2 program number used in all all PSI tables for this program.
- 15 Virtual Channel Number: Channel number assigned to a program by Virtual Channel Table (VCT)
- **16** Average Bitrate: The bitrate is calculated over a period of time to provide the user an estimated bitrate of that the program.
- **Peak Bitrate:** The peak bitrate is the largest bitrate seen in the last 15 seconds. This is updated every 15 seconds.

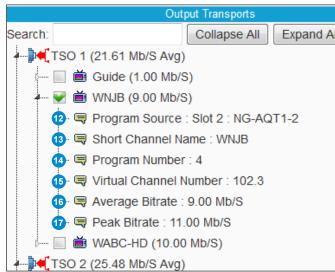


Figure 4.1b - Parameters - Output Transports

4.2 Adding Programs to the Transport Stream Output

Within the "Available Inputs" column and under each numbered module, the user can locate the program(s) available for adding to a TSO under the "Output Transports" column.

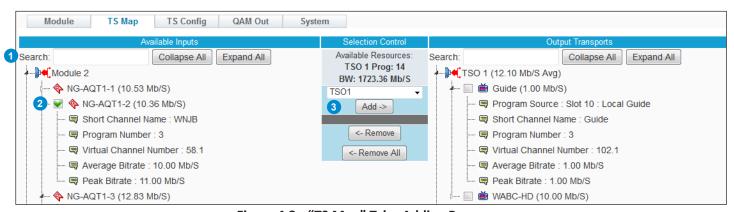


Figure 4.2 - "TS Map" Tab - Adding Programs

- Locating Program(s): Each program can be located manually by clicking open the modules and the programs to view more in-depth information about each program. Additional controls at the top of "Available Inputs" are a Search field, if the user knows which program(s) they are intending to add to the Output Transports, and the Collapse All/Expand All buttons, allowing the user to see all information at once. This is especially useful when first setting up the Modulator Module.
- Choosing Program(s) To add, locate the desired program and if it is available, check the empty box next to it.
- Adding Program(s): From the pull-down menu, select which TSO # to add the selected program(s). Click the "Add" button and the program will be added to the "Output Transports" column for the selected TSO.

NOTE: An empty check box will always appear next to available programs. This check box will not appear next to a program under the "Available Inputs" column if a program has already been added to one of the output transport stream(s) in the "Output Transports" column.

4.3 Removing Programs from the Transport Stream Output

Within the "Output Transports" column, and under each numbered TSO, the user can locate the program(s) they wish to remove and make them selectable once again under the "Available Inputs" column.



Figure 4.3 - "TS Map" Tab - Removing Programs

- 1 Locating Program(s): Each program can be manually located by clicking open the programs to view more in-depth information about each program. Additional controls at the top of "Output Transports" are a Search field, if the user knows which program(s) they intend to remove, and the Collapse All/Expand All buttons, allowing the user to see all information at once.
- Choosing Program(s): To remove, locate the desired program(s) and check the box next to the program(s).
- 3 Removing Program(s): Click "Remove" and the program(s) will be made available once again within the "Available Inputs" column and removed from the "Output Transports" column. In addition, the user can to click the "Remove All" button and clear out all programs from all Transport Stream Outputs. This is useful for starting over completely.

4.4 Search Function and Additional Controls

As previously pointed out in the prior sections, the search field and additional controls are provided for easier management and setup of the programs.

The "Search" function is provided as a way to easily find a program within a list. This standard function is real-time, acting as a filter to isolate matches as the user types into the input field.

The "Collapse All" and "Expand All" buttons are also provided, in addition to the search function, in order to further filter data.

An example of a numeric search is shown to the right. The filtered lines with the matching search terms will highlight in a **bold red-colored** text, while the rest of the programs will be hidden until the search input is cleared out or a new search is performed.

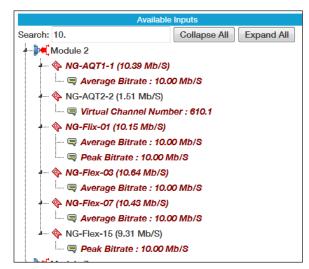


Figure 4.4 - Search and Additional Controls

Section 5 – Transport Stream Configuration

The "TS (Transport Stream) Config" Tab (Figure 5.1) is a read and write screen which allows a user to assign TS parameters.

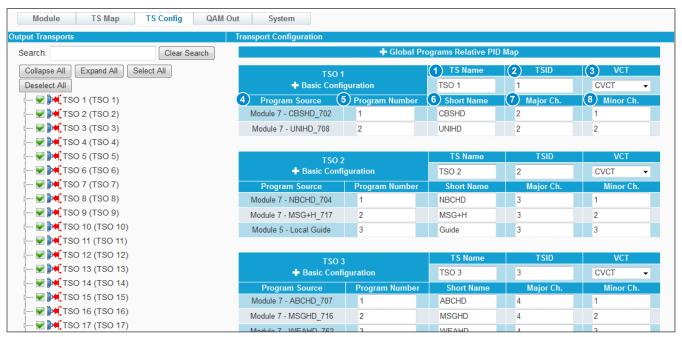


Figure 5.1 - "TS Config" Tab - Full View

5.1 Transport Configuration - Basic Configuration

The "Transport Configuration" column allows the user to set up and assign parameters within each TS Output. The module can be set up through either Basic Configuration or Advanced Configuration.

In **Basic Configuration** (Figure 5.1), the following parameters can be set:

- **TS Name:** User-defined name for the Transport Stream Output.
- TSID: user must enter the identification number for the output TS. The range is 1 to 65535. The TS ID assigned must be unique.
- **VCT:** Virtual Channel Table (VCT) allows the user to choose from the following options:
 - **CVCT**: Cable Virtual Channel Table
 - TVCT: Terrestrial Virtual Channel Table
 - OFF: Turns off the VCT.
- Program Source: Displays the module number that this channel is being sourced from as well as the source stream name. Numbered modules correlate with what is currently installed and running in the NXG platform chassis.
- **Program Number:** user must enter a unique output program number for each program with an output transport stream.
- Short Name: user may enter a short name for the channel. Up to 7 alphanumeric characters are allowed.
- Major Ch.: user may enter a major channel number for the output program. The range is "1" to "99" for the Terrestrial and "1" to "999" for Cable VCT.
- Minor Ch.: user may enter a minor channel number for the output program. The range is "1" to "99" for the TVCT and "0" to "999" for CVCT. If the CVCT is selected and the minor channel number is set to "0", then the channel number is a one-part number controlled by the major channel number only.

5.2 Transport Configuration - Advanced Configuration

To toggle into **Advanced Configuration** (Figure 5.2), click the plus sign (▶) next to Basic Configuration. The additional following parameters will then be shown:

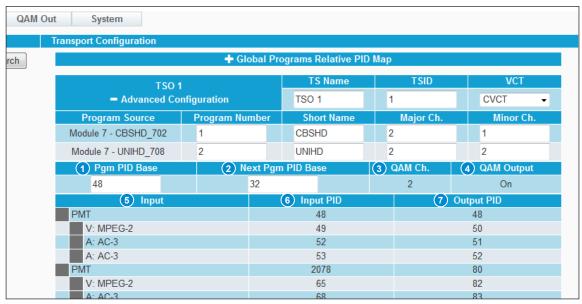


Figure 5.2 - "TS Config" Tab - Full View

- 1 Pgm PID Base: The Program PID Base sets the first programs output PID number to this starting base number.
- 2 Next Pgm PID Base: The Next Program PID Base sets the next programs starting output PID number by incrementing this value higher than the previous program's output PID number.
- **3** QAM Ch.: A read-only parameter indicating the QAM channel. This parameter is set under the "QAM Out" tab.
- **QAM Output:** A read-only parameter indicating the QAM output status. This parameter is set under the "QAM Out" tab.

The following columns are used to display the PID numbers used for programs within the TS Output.

- 5 Input: Displays the program elements that the PIDs are being assigned to.
- 6 Input PID: Displays the assigned PIDs assigned in the original input.
- **Output PID**: Displays the assigned PIDs for each program element.



NOTE: PIDs are automatcally assigned and use the parameters set through 1 and 2 and when used, through "Global Programs Relative PID Map" (Section 5.4).

5.3 Transport Configuration - Output Transports

Within the **Output Transports** (Figure 5.3) column, the user can narrow down the Transport Stream Outputs viewable under the Transport Configuration column in order to isolate one or more specific streams to configure. This column is only used to filter and does not affect the configuration in any other way. The controls and parameters are as follows:

The "Search" function is provided as a way to easily find a program within a list. This search functions in real-time, acting as a filter to isolate matches as the user types into the input field. Use the "Clear Search" button delete the typed in search string.

The "Collapse All" and "Expand All" buttons are also provided, in addition to the search function, in order to further filter data.

5.3 Transport Configuration - Output Transports (continued)

"Select All" and "Deselect All" will either fill in or remove the check from the boxes. The user can also manually check or uncheck any boxes they wish to show or hide from the list.

The "Output Transports" column shows a list of all programs have been added to the TS Output. The following read-only information is shown:

- TSO #: TSOs (Output transport streams) with at least one assigned program will show up in this column. A checkbox () can be unchecked () to select one or more TSOs to be removed from the "Transport Configuration" column.
- **Stream Name:** Displays the Source Stream Name.

When the line is expanded, the following read-only data () for each program is shown:

- **Program Source:** Displays the module number that this program is being sourced from as well as the source stream name. Numbered modules correlate with what is currently installed and running in the NXG platform chassis.
- **Short Channel Name:** 7-letter name for the channel.
- **Program Number:** MPEG-2 program number used in all PSI tables for this program.

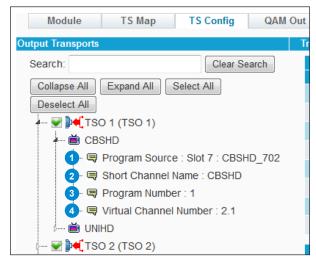


Figure 5.3 - "TS Config" Tab - Output Transports

4 Virtual Channel Number: Channel number assigned to a program within the Virtual Channel Table (VCT).

5.4 Transport Configuration - Global Programs Relative PID Map

The Global Programs Relative PID Map (Figure 5.4), allows the user to offset the PID from the PMT. To open the Map, click the plus sign (1) next to the Map's title at the top of the **Transport Configuration** column section. The additional following parameters will then be shown:

Transport Configuration									
■ Global Programs Relative PID Map									
1 Program Element	2 Relative Offset from	Program Element Relative Offset		tive Offset from	from PMT				
PCR (as needed)	1		Other 4		9				
Video 1	2		Other 5		10				
Audio 1	3		Other 6		11				
Audio 2	4		Other 7		12				
Audio 3	5		Other 8		13				
Other 1	6		Other 9		14				
Other 2	7		Other 10		15				
Other 3	8		Other 11		16				

Figure 5.4 - "TS Config" Tab - Transport Configuration - Global Programs Relative PID Map

- **Program Element:** displays each program element that a PID gets assigned to.
- Relative Offset from PMT: allows user to instruct the module to offset the assigned PID # relative to the PMT (Program Map Table).

Section 6 - QAM Output

The "QAM Out" Tab (Figure 6) allows the user to configure the QAM Output parameters.

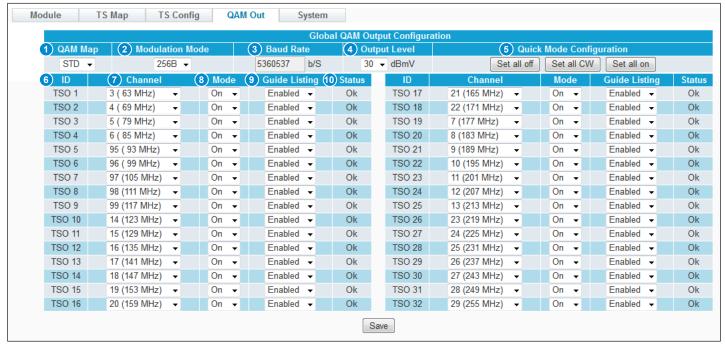


Figure 6 - "QAM Out" Tab - Full View

6.1 Global QAM Output Configuration

- 1 QAM Map: allows user to select desired QAM Map (channel/frequency plan). Options are "STD", "IRC", and "HRC".
- 2 Modulation Mode: allows user to select desired QAM modulation mode. Options are: "64B", "256B", "16A", "32A", "64A", "128A", and "256A". For most applications in the USA, the recommended QAM modulation mode is 256B.
- **Baud Rate:** indicates the maximum data rate depending on the selected QAM mode, for example 5.360537 Mbaud for QAM 256B.
- 4 Output Level: allows user to select the level for the QAM RF output. The range is 30 to 45 dBmV. It is recommended to maintain the output level at 45 dBmV for normal operation.
- **Quick Mode Configuration:** when clicked, each of the 3 buttons will set all channels to one of 3 options: "Set all Off", "Set all CW", or "Set all On". See "**Mode**" in Section 6.2 (below) for more information.

6.2 Transport Stream Output Channel Settings

- 6 ID: Transport Stream Output Number
- 7 Channel: User must assign an RF channel number to the RF QAM output of the module. The range is NTSC channels 2 to 158. All 32 assigned channels must be within a 768 MHz frequency span.
- **8 Mode:** allows the user to configure each channel to one of the following:
 - On: Switches the channel On.
 - <u>CW</u>: Switches the channel to CW (Continuous Wave). This activates an analog carrier at the selected channel's center frequency comparable to the digital QAM output level. It is typically only used in level adjustment of the system when an analog signal level meter is available to measure the QAM modulator's output level during installation and servicing. **Note:** User should always leave QAM "On" for normal operation after CW mode.
 - Off: Switches the channel Off.

6.2 Transport Stream Output Channel Settings (continued)

Guide Listing: "Enable" or "Disable" the channel to the basic guide listing.

The **Guide Listing** can provide a very basic channel name and channel number as a local guide.

Please note that this does not include any guide data and should only be used when there is no EPG available. In order to get the complete Guide data, the user must refer to the NXG-EPG module.

The channel number and name will match the TS Config page sequence. See the example view of an enabled **Guide Listing** below:

	Channel Lineup								
28-2	PIX11	30-2	aqt411	32-1	Antenna	33-2	aqt335		
28-3	Antenna	30-3	aqt414	32-2	aqt333	33-3	LivWell		
28-4	ThisTV	31-1	TBD	32-3	aqt334	33-4	LAFF		
28-5	TBD	31-2	Antenna	32-4	aqt335	33-5	aqt441		
28-6	WABC-HD	31-3	LAFF	32-5		33-6	aqt442		
29-1	PIX11	31-4	aqt324	32-6					
29-2	WABC-HD	31-5	aqt443	32-7					
29-3	aqt341	31-6	ThisTV	32-8					
29-4	KIDS	31-7	WNJB.2	32-9					
30-1	LivWell	31-8	aqt533	33-1	aqt333				

10 Status: Indicates the status of the TS Output channel.



Remember to click on the SAVE button to apply the new values/configurations.

Section 7 - System

The "System" Tab allows the user to manage the module configuration through the following controls:

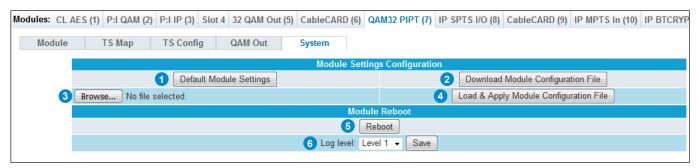


Figure 7 - "System" Tab

7.1 Module Settings Configuration

The "Module Settings Configuration" section allows the user to back-up and re-load the configuration settings.

- 1 Default Module Settings Resets the module back to the Factory defaults. It is always recommended to save the existing configuration file before resetting to the default values.
- 2 Download Module Configuration File Downloads the current module configuration file.
- Browse... No file selected. Browse and select a Configuration File.
- 4 Load & Apply Module Configuration File After choosing file, click this to load and apply the configuration file.

7.2 Module Reboot and Log Level Settings

The "Module Reboot" section allows the user to reboot the module from this screen.

- 5 Reboot Click this button to reboot the module.
- 6 Log Level: This setting is used to control how messages are logged by this module blade. Level selections include:
 - Log Level 3: No message filtering. Most verbose of message logging and is useful for debugging but may cause the log to fill quickly if blade is experiencing continues trouble processing one or more input transport streams.
 - Log Level 2: Certain messages to error log are reduced and replaced with a message that a particular error/issue was "detected x times" in the last minute if the error has occurred more than once. Error messages that are filter out lose the ability to determine which input transport stream(s) are having issues by viewing the log.
 - Log Level 1: All messages to error log are reduced and replaced with a message that a particular error/issue was "detected x times" in the last minute if the error has occurred more than once. Error messages that are filter out lose the ability to determine which input transport stream(s) are having issues by viewing the log.



Remember to click on the SAVE button to apply Log Level changes.

Section 8 – Firmware Updates

The "Firmware Update" tab (Figures 8a, 8b, 8c, and 8d) is part of the Master Controller Module interface, and is used for all installed modules. It is located on the right side of the main menu allowing the user to review currently installed firmware versions and quickly update installed module(s).

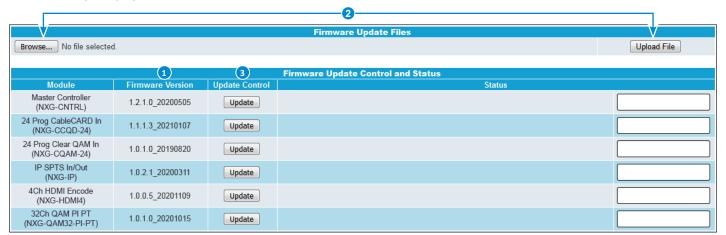


Figure 8a - "Firmware Update" Tab

Check "Firmware Version" to ensure you have the latest firmware. To determine if a new firmware update has been released, please go to our website at: (www.blondertongue.com/page/resources/tech-support/firmware-updates/)

Click the "Download Firmware Updates" link and then scroll down to the "NeXgen Gateway" folder to view the NXG module folders.

Note: There is a check of the file name versus module ID to prevent a user from inadvertently updating any modules with incorrect files. Multiple modules can be updated simultaneously after uploading the required field update file(s).

Under the "Firmware Update Files" section, the user can use Browse... and Upload File to select and send the module update file(s) into the NXG Platform. See a view of the file when uploaded to the platform as shown below on Figure 8b.



Figure 8b - File when uploaded

Update the Firmware version by clicking the Update button. The update status and progress will show under the "Status" columns. Below are the firmware updates as they appear while in-progress (Figure 8c) and upon completion (Figure 8d). After the update is complete, the user MUST reboot the module before the update will take effect.

Note: After clicking the "Update" button, please allow a few seconds for the file to load.



Figure 8c - Update In Progress

Once the update progress is complete, the user **MUST** click the Reboot button (as shown on Figure 8d) for the update to take effect. Updates do not take effect following the update process until the unit has either been rebooted or power cycled. The module cannot be updated again until the module has been rebooted.



Figure 8d - Completed Update



When firmware updates are complete, the user can remove the loaded file by clicking the \(\bigsize \) button shown on Figure 8b next to the "Upload File" button under "Firmware Update Files".

20 NXG-QAM32-PRO:IDIOM-PT Module

User Manual

Section 9 – Troubleshooting

For technical support please contact us at 1-800-523-6049 between the hours of 8am and 5pm EST.

22 NXG-QAM32-PRO:IDIOM-PT Module

User Manual

Extended Warranty Program

STANDARD TERMS & CONDITIONS OF THE EXTENDED WARRANTY

A. THE EXTENDED WARRANTY AGREEMENT (EWA)

If during the period following the expiration of the Blonder Tongue Manufacturers' Standard Warranty (Copy Included) the products which constitute the subject matter of the extended warranty, manifest any manufacturing or similar such defects then Blonder Tongue shall at its option repair or replace the product. It is emphasized that the extended warranty is in effect an extension of the Blonder Tongue Warranty and covers the items stipulated in Paragraph B to the exclusion of the terms in Paragraph C of this agreement. Eligibility to purchase EW is limited to 90 days following initial shipment on selected products of sufficient value.

The product/products included in this extended warranty agreement are listed in the invoice that accompanies the EWA. Term of the extension will be ______ year(s). Purchase Order is required for extended warranty coverage.

B. WHAT IS COVERED?

- 1. If a product has been determined to have failed, which falls within the Terms & Conditions of this EWA, Blonder Tongue Inc. may at its sole discretion repair, modify or replace its component parts that are defective at 100% coverage for parts and labor.
- 2. A loaner unit may be available on request; PO required.
- 3. Product is manufactured by Blonder Tongue.
- 4. Extended warranty period is up to and not to exceed 24 months and sold in increments of 12 months. Order # 9981 for 1 year and #9982 for 2 year extensions.
- 5. Return of repair or replaced product shipping costs for ground shipments.
- 6. Firmware upgrades at no charge with automatic notification.

C. WHAT IS NOT COVERED?

- 1. The warranty does not cover any defects caused by foreign objects /connection errors .
- 2. Use other than by the customer at the declared address appearing in this document.
- 3. Failure by the end user to comply with the manufacturers' instructions for installation, maintenance or use.
- 4. The use of accessories which have not been approved by Blonder Tongue.
- 5. The application and/or use of any incorrect or abnormal electrical supply to the product.
- 6. Any defect in wiring or electrical connections which does not form part of the product at the time of the original purchase.
- 7. Neglect, misuse, or willful abuse of the product.
- 8. Any repairs or attempted repairs of the product by any person other than Blonder Tongue Service Department.
- 9. Any modification of the product by any person other than Blonder Tongue Service Department.
- 10. Fire, flood, war, civil disturbance, industrial action, acts of God or any other causes beyond the reasonable control of Blonder Tongue.
- 11. Any defect caused by lightning strike or power surges.
- 12. Shipping costs to return products to Blonder Tongue for warranty service.
- 13. Blonder Tongue will not in any circumstances be liable for any consequential loss or damages suffered by the customer whether directly or indirectly related defect in the product to the extent permissible by law.
- 14. Repairs may not be effected without prior authorization from Blonder Tongue Laboratories.

D. GENERAL

- 1. The customer shall notify Blonder Tongue Laboratories in writing within ten days of any change of his or her address.
- 2. Customer must provide original purchase receipt and serial number to initiate extended warranty coverage.
- 3. The fee paid for the warranty is not refundable under any circumstances unless cancelled within seven days of purchase.
- 4. The customer shall take all reasonable precautions to maintain the product is maintained in good working order.
- 5. The warranty contract ceases to exist if the product is replaced or a credit is given to the customer. Any monies paid for the warranty contract are forfeited and not refundable. This is only applicable when the product is out of the manufacturer's warranty.
- The extended warranty period as stated on the Extended Warranty Agreement shall be the governing period notwithstanding any additional supplier warranty on specific components.
- 7. The warranty shall in no way effect the terms and conditions of the sale agreement in terms of which the customer bought the product.
- 8. The extended warranty is limited to the terms and conditions herein contained
- 9. No agreement, varying, adding to, amended, deleting, or cancelling this warranty shall be effective unless given in writing (email is acceptable) and signed by or on behalf of both parties.
- 10. The cost of the extended warranty is 8% of the purchase price for a 1 or 2 year extension beyond the Blonder Tongue standard warranty. e.g. A product price of \$1000 will be \$80 for the 1st year (12 mos) and additional \$80 for 2 year (24 mos) extension for a total of \$160.
- 11. Warranty product return postage paid to: Blonder Tongue Laboratories, Inc.

Attn: Warranty Service Dept. 1 Jake Brown Road Old Bridge, NJ 08857

Contact Blonder Tongue at 800-523-6049 ext. 555 to order extended warranty service.

Limited Warranty

Seller will at its sole option, either repair or replace (with a new or factory reconditioned product, as Seller may determine) any product manufactured or sold (or in the case of software, licensed) by Seller which is defective in materials or workmanship or fails to meet the applicable specifications that are in effect on the date of shipment or such other specifications as may have been expressly agreed upon in writing: (i) for a period of one (1) year from the date of original purchase for all stock hardware products (other than those specifically referenced herein below having a shorter warranty period); (ii) for a period of one (1) year from the date of original purchase, with respect to all MegaPortTM, IPTV products, test equipment and fiber optics receivers, transmitters, couplers and integrated receiver/distribution amplifiers; (iii) for a period of one (1) year from the date of original purchase (or such shorter period of time as may be set forth in the license agreement specific to the particular software being licensed from Seller) with respect to all software products licensed from Seller (other than Core Product Software) that is (a) developed for a specific function or application, (b) complimentary to and does not function without the Core Product Software, and (c) listed with a specific model number and stock number in Seller's Price List ("Non-Core Software"); (iv) for a period of ninety (90) days from the date of original purchase, with respect to non-serialized products and accessories, such as parts, sub-assemblies, splitters and all other products sold by Seller (other than Core Product Software and Refurbished/Closeout Products) not otherwise referred to in clauses (i) through (iii) above. The warranty period for computer programs in machine-readable form included in a hardware product, which are essential for the functionality thereof as specifically stated in the published product specifications ("Core Product Software") will be coincident with the warranty period of the applicable ha

Software patches, bug fixes, updates or workarounds do not extend the original warranty period of any Core Product Software or Non-Core Software.

Notwithstanding anything herein to the contrary,

(i) Seller's sole obligation for software that when properly installed and used does not substantially conform to the published specifications in effect when the software is first shipped by Seller, is to use commercially reasonable efforts to correct any reproducible material non-conformity (as determined by Seller in its sole discretion) by providing the customer with: (a) telephone or e-mail access to report non-conformance so that Seller can verify reproducibility, (b) a software patch or bug fix, if available or a workaround to bypass the issue if available, and (c) where applicable, replacement or damaged or defective external media, such as CD-ROM disk. on which the software was originally delivered:

(ii) Seller does not warrant that the use of any software will be uninterrupted, error-free, free of security vulnerabilities or that the software will meet the customer's particular requirements; and the customer's sole and exclusive remedy for breach of this warranty is, at Seller's option, to receive (a) suitably modified software, or part thereof, or (b) comparable replacement software or part thereof;

(iii) Seller retains all right, title and interest in and to and ownership of all software (including all Core Product Software and Non-Core Software) including any and all enhancements, modifications and updates to the same; and

(iv) in some cases, the warranty on certain proprietary sub-assembly modules manufactured by third-party vendors and contained in Seller's products, third party software installed in certain of Seller's products, and on certain private-label products manufactured by third-parties for resale by Seller, will be of shorter duration or otherwise more limited than the standard Seller limited warranty. In such cases, Seller's warranty with respect to such third-party proprietary sub-assembly modules, third-party software and private-label products will be limited to the duration and other terms of such third-party vendor's warranty, if any. In addition, certain products, that are not manufactured by Seller, but are resold by Seller, may carry the original OEM warranty for such products, if any. The limited warranty set forth above does not apply to any product sold by Seller, which at the time of sale constituted a Refurbished/Closeout Product, the limited warranty for which is provided in the following paragraph.

Seller will at its sole option, either repair or replace (with a new or factory-reconditioned product, as Seller may determine) any product sold by Seller which at the time of sale constituted a refurbished or closeout item ("Refurbished/Closeout Product"), which is defective in materials or workmanship or fails to meet the applicable specifications that are in effect on the date of shipment of that product or fails to meet such other specifications as may have been expressly agreed upon in writing between the parties, for a period of ninety (90) days from the date of original purchase. Notwithstanding the foregoing, in some cases the warranty on certain proprietary sub-assembly modules manufactured by third-party vendors and contained in Seller products, third party software installed in certain of Seller's products, and on certain private-label products manufactured by third-parties for resale by Seller will be of shorter duration or otherwise more limited than Seller limited warranty for Refurbished/Closeout Products. In such cases, Seller's warranty for Refurbished/Closeout Products constituting such third party proprietary sub-assembly modules, third party software, and private-label products will be limited to the duration and other terms of such third-party vendor's warranty, if any. In addition, notwithstanding the foregoing, (i) certain Refurbished/Closeout Products that are not manufactured (but are resold) by Seller, may carry the original OEM warranty for such products, if any, which may be longer or shorter than Seller's limited warranty for Refurbished/Closeout Products. All sales of Refurbished/Closeout Products are final.

To obtain service under this warranty, the defective product, together with a copy of the sales receipt, serial number if applicable, or other satisfactory proof of purchase and a brief description of the defect, must be shipped freight prepaid to Seller at the following address: One Jake Brown Road, Old Bridge, New Jersey

This warranty does not cover failure of performance or damage resulting from (i) use or installation other than in strict accordance with manufacturer's written instructions, (ii) disassembly or repair by someone other than the manufacturer or a manufacturer-authorized repair center, (iii) misuse, misapplication or abuse, (iv) alteration, (v) exposure to unusual physical or electrical stress, abuse or accident or forces or exposure beyond normal use within specified operational or environmental parameters set forth in applicable product specifications, (vi) lack of reasonable care or (vii) wind, ice, snow, rain, lightning, or any other weather conditions or acts of God.

OTHER THAN THE WARRANTIES SET FORTH ABOVE, SELLER MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE CONDITION, DESCRIPTION, FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY, OR AS TO ANY OTHER MATTER, AND SUCH WARRANTIES SET FORTH ABOVE SUPERSEDE ANY ORAL OR WRITTEN WARRANTIES OR REPRESENTATIONS MADE OR IMPLIED BY SELLER OR BY ANY OF SELLER'S EMPLOYEES OR REPRESENTATIVES, OR IN ANY OF SELLER'S BROCHURES MANUALS, CATALOGS, LITERATURE OR OTHER MATERIALS. IN ALL CASES, BUYER'S SOLE AND EXCLUSIVE REMEDY AND SELLER'S SOLE OBLIGATION FOR ANY BREACH OF THE WARRANTIES CONTAINED HEREIN SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT F.O.B. SHIPPING POINT, AS SELLER IN ITS SOLE DISCRETION SHALL DETERMINE. SELLER SHALL IN NO EVENT AND UNDER NO CIRCUMSTANCES BE LIABLE OR RESPONSIBLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, PUNITIVE, DIRECT OR SPECIAL DAMAGES BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT LIABILITY OR OTHERWISE OR ANY OTHER LEGAL THEORY, ARISING DIRECTLY OR INDIRECTLY FROM THE SALE, USE, INSTALLATION OR FAILURE OF ANY PRODUCT ACQUIRED BY BUYER FROM SELLER.

All claims for shortages, defects, and non-conforming goods must be made by the customer in writing within five (5) days of receipt of merchandise, which writing shall state with particularity all material facts concerning the claim then known to the customer. Upon any such claim, the customer shall hold the goods complained of intact and duly protected, for a period of up to sixty (60) days. Upon the request of Seller, the customer shall ship such allegedly non-conforming or defective goods, freight prepaid to Seller for examination by Seller's inspection department and verification of the defect. Seller, at its option, will either repair, replace or issue a credit for products determined to be defective. Seller's liability and responsibility for defective products is specifically limited to the defective item or to credit towards the original billing. All such replacements by Seller shall be made free of charge f.o.b. the delivery point called for in the original order. Products for which replacement has been made under the provisions of this clause shall become the property of Seller. Under no circumstances are products to be returned to Seller without Seller's prior written authorization. Seller reserves the right to scrap any unauthorized returns on a no-credit basis. Any actions for breach of a contract of sale between Seller and a customer must be commenced by the customer within thirteen (13) months after the cause of action has accrued. A copy of Seller's standard terms and conditions of sale, including the limited warranty, is available from Seller upon request. Copies of the limited warranties covering third-party proprietary sub-assembly modules and private-label products manufactured by third-parties may also be available from Seller on request. (Rev 1021)



One Jake Brown Road Old Bridge, NJ 08857-1000 USA 732-679-4000 • Fax 732-679-4353 www.blondertongue.com