



SOLUTIONS FOR ALL YOUR APPLICATIONS

Stock No.  
**6379A**  
**USER MANUAL**

MPEG-2 HD Encoder

# HDE-2H/2S-QAM

2xHDMI + 2xHD-SDI + 4xComponent/Composite inputs

4xQAM + 4xIP + 4xASI outputs

EAS Compatible

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800-523-6049

[www.blondertongue.com](http://www.blondertongue.com)

Blonder Tongue is ISO 9001:2015 Certified

We recommend that you write the following information in the spaces provided below.

Purchase Location Name:	
Purchase Location Telephone Number:	
HDE-2H/2S-QAM Serial Number:	

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## Section 1 — General & Safety Instructions



The STOP sign symbol is intended to alert you to the presence of REQUIRED operating and maintenance (servicing) instructions that if not followed, may result in product failure or destruction.



The YIELD sign symbol is intended to alert you to the presence of RECOMMENDED operating and maintenance (servicing) instructions.



The LIGHTNING flash symbol is intended to alert you to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock.

**TO REDUCE THE RISK OF ELECTRICAL SHOCK, DO NOT REMOVE COVER FROM THIS UNIT.  
NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**

**WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE**

### NOTE TO CATV SYSTEM INSTALLER

This reminder is provided to call the CATV System Installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.

## Safety Instructions

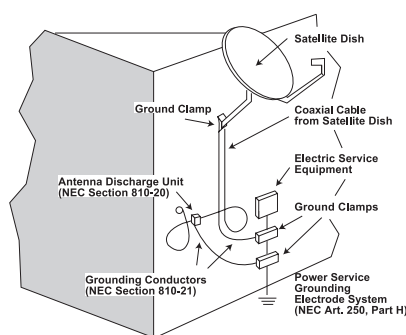


**YOU SHOULD ALWAYS FOLLOW THESE INSTRUCTIONS TO HELP ENSURE  
AGAINST INJURY TO YOURSELF AND DAMAGE TO YOUR EQUIPMENT.**

- Read all safety and operating instructions before you operate the unit.
- Retain all safety and operating instructions for future reference.
- Heed all warnings on the unit and in the safety and operating instructions.
- Follow all installation, operating, and use instructions.
- Unplug the unit from the AC power outlet before cleaning. Use only a damp cloth for cleaning the exterior of the unit.
- Do not use accessories or attachments not recommended by Blonder Tongue, as they may cause hazards, and will void the warranty.
- Do not operate the unit in high-humidity areas, or expose it to water or moisture.
- Do not place the unit on an unstable cart, stand, tripod, bracket, or table. The unit may fall, causing serious personal injury and damage to the unit. Install the unit only in a mounting rack designed for 19" rack-mounted equipment.

## Safety Instructions - continued

- Do not block or cover slots and openings in the unit. These are provided for ventilation and protection from overheating. Never place the unit near or over a radiator or heat register. Do not place the unit in an enclosure such as a cabinet without proper ventilation. Do not mount equipment in the rack space directly above or below the unit.
- Operate the unit using only the type of power source indicated on the marking label. Unplug the unit power cord by gripping the plug, not the cord.
- The unit is equipped with a three-wire ground-type plug. This plug will fit only into a ground-type power outlet. If you are unable to insert the plug into the outlet, contact an electrician to replace the outlet. Do not defeat the safety purpose of the ground-type plug.
- Route power supply cords so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at plugs, convenience receptacles, and the point where they exit from the unit.
- Be sure that the outdoor components of the antenna system are grounded in accordance with local, federal, and National Electrical Code (NEC) requirements. Pay special attention to NEC Sections 810 and 820. See the example shown in the following diagram:



- We strongly recommend using an outlet that contains surge suppression or ground fault protection. For added protection during a lightning storm, or when the unit is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the lines between the unit and the antenna. This will prevent damage caused by lightning or power line surges.
- Do not locate the antenna near overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing the antenna, take extreme care to avoid touching such power lines or circuits, as contact with them can be fatal.
- Do not overload wall outlets or extension cords, as this can result in a risk of fire or electrical shock.
- Never insert objects of any kind into the unit through openings, as the objects may touch dangerous voltage points or short out parts. This could cause fire or electrical shock.
- Do not attempt to service the unit yourself, as opening or removing covers may expose you to dangerous voltage and will void the warranty. Refer all servicing to authorized service personnel.
- Unplug the unit from the wall outlet and refer servicing to authorized service personnel whenever the following occurs:
  - The power supply cord or plug is damaged;
  - Liquid has been spilled, or objects have fallen into the unit;
  - The unit has been exposed to rain or water;
  - The unit has been dropped or the chassis has been damaged;
  - The unit exhibits a distinct change in performance.
- When replacement parts are required, ensure that the service technician uses replacement parts specified by Blonder Tongue. Unauthorized substitutions may damage the unit or cause electrical shock or fire, and will void the warranty.
- Upon completion of any service or repair to the unit, ask the service technician to perform safety checks to ensure that the unit is in proper operating condition.

### Returning Product for Repair (or Credit)

**A Return Material Authorization (RMA) Number is required on all products returned to Blonder Tongue, regardless if the product is being returned for repair or credit.** Before returning product, please contact the Blonder Tongue Service Department at 1-800-523-6049, Ext. 4256 or visit our website: [www.blondertongue.com](http://www.blondertongue.com) for further information.

## Section 2 — Product Summary

### 2.1 Revision History & Reason

- Issue 4: Manual adds support for custom TS bitrate settings within v1.1.0.  
 Issue 3: Manual reflects updated features added in v1.0.17 and above.  
 Issue 2: Manual reflects updated features added in v1.0.14 and above.  
 Issue 1: New Instruction Manual for HDE-2H/2S-QAM.

### 2.2 Product Application & Description

#### APPLICATION:

HDE-2H/2S-QAM (MPEG-2 HD Encoder) accepts up to four (4) high-definition (HD) programs from any of the following inputs: 2xHDMI (unencrypted), 2xHD-SDI, and 4xComponent/Composite. MPEG-2 encoded outputs are available in the following formats simultaneously: 4xQAM, 4xIP (1000Base-T Ethernet), and 4xASI.

To improve transport efficiency, the encoder allows operator to (i) assign one (1) to four (4) programs to each QAM output channel, and (ii) to individually turn on/off each of the four (4) adjacent QAM output channels.

The encoder supports Dolby® Digital audio encoding, and Closed Captioning (EIA-608 and EIA-708). It is also equipped with an Emergency Alert System (EAS) interface. A front-panel RF test point allows for monitoring/testing of the QAM output without service interruption.

#### FEATURES:

- Accepts up to four (4) programs from any of the following inputs: 2xHDMI (unencrypted), 2xHD-SDI, and 4xComponent/Composite
- Simultaneously delivers the following outputs: 4xQAM, 4xIP, and 4xASI
- Multiplexes up to four (4) input programs in any of the following output combinations:
  - (i) 1:1 (1 program per QAM channel)
  - (ii) 2:1 (2 programs per QAM channel, not exceeding 38.8Mbps)
  - (iii) 3:1 (3 programs per QAM channel, not exceeding 38.8 Mbps)
  - (iv) 4:1 (4 programs per QAM channel, not exceeding 38.8 Mbps)
- Each of the four (4) QAM channels can (i) contain 1 to 4 programs, and (ii) be turned on/off individually
- Provides +52 dBmV QAM output level for four (4) combined channels (+60 dBmV for 1 QAM)
- Supports user-defined PSIP configuration
- Supports custom video and transport stream bit rate settings
- Supports Closed Captioning EIA-608 and EIA-708
- Equipped with EAS interface (Analog Video + L/R Audio)
- Provides comprehensive GUI-based remote monitoring/control using standard Web browsers via 10/100Base-T ethernet connection

#### REAL-TIME APPLICATION:

The HDE-2H/2S-QAM is designed to accept up to four (4) high-definition programs as a combination of the following:

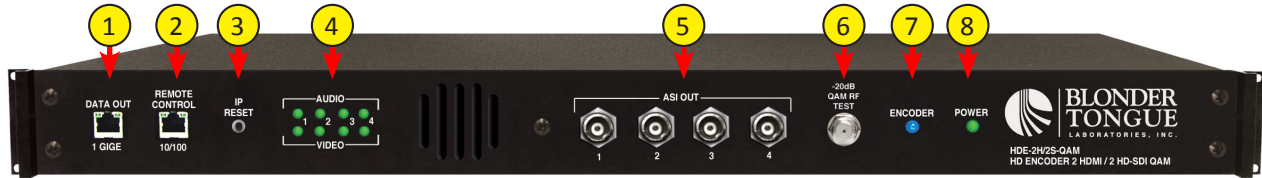
- i) up to two (2) inputs from any of the following: Component 1, Component 2, Composite 1, Composite 2, HDMI 1, or HD-SDI 1
- ii) up to two (2) inputs from any of the following: Component 3, Component 4, Composite 3, Composite 4, HDMI 2, or HD-SDI 2

Once MPEG-2 encoded, the four (4) output programs can be assigned to either Single Program Transport Streams (SPTS) or Multi-Program Transport Streams (MPTS). The four (4) output programs can be assigned to the QAM, ASI, and IP outputs as follows:

No. of SPTS	No. of MPTS	No. QAM RF Channels used	No. ASI Connectors used	No. of IP outputs available
4	N/A	4	4	4
3	N/A	3	3	3
2	1 (2 progs.)	3	3	3
1	1 (3 progs.)	2	2	2
0	2 (2 progs.)	2	2	2
0	1 (4 progs.)	1	1	1

**Description:**

Front panel connectors and indicators:

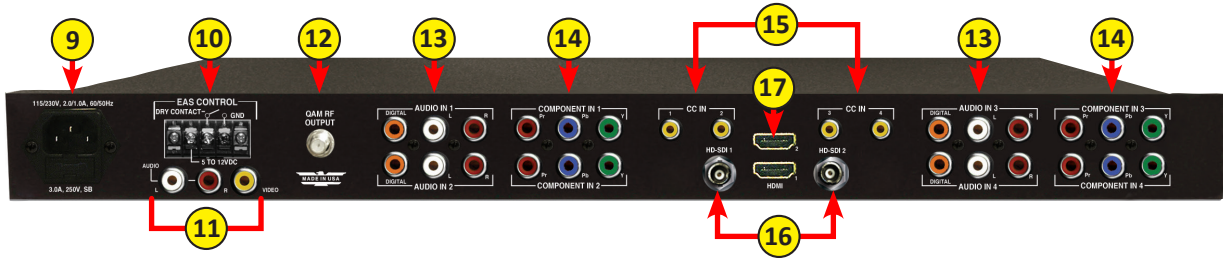


- 1 DATA OUT 1 GIGE:** RJ45 connector for GigE (1000Base-T Ethernet) interface for multiplexed SPTS or MPTS output streams. Only static IP address can be assigned to this interface. The factory default value is 192.168.253.1.
- 2 REMOTE CONTROL 10/100:** RJ45 connector for 10/100Base-T Ethernet interface for monitoring and configuring the unit. Only static IP address can be assigned to this interface. The factory default value is 172.16.70.1.
- 3 IP RESET:** When pushed and held for about 10 seconds, resets the IP address, Usernames, and Passwords to Factory default values as follows:  
 IP address = 172.16.70.1  
 Username = Admin (case-sensitive)  
 Password = pass (case-sensitive)
- 4 AUDIO & VIDEO LEDs:** LEDs indicate the status of audio and video of each of the four inputs as follows:

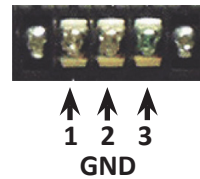
**Audio LED**  
 Green = Audio input type detected is Analog (L/R) or Digital Audio (PCM)  
 Red = Audio input with error  
 Off = Audio input not detected

**Video LED**  
 Green = Video input type detected is Component (YPbPr) or HDMI or HD-SDI  
 Red = Video input with error  
 Off = Video input not detected
- 5 ASI OUT:** The “ASI OUT” BNC connectors 1 to 4 delivers multiplexed SPTS or MPTS output and is typically used as input to an external modulator.
- 6 20dB QAM RF TEST:** “F” connector for RF testing -20dB referenced from the main output.
- 7 ENCODER:** LED indicates the status of the two internal encoder chipsets as follows:  
 LED is Blue = two encoder chipsets are encoding (no input signal needs to be present).  
 LED is Off = one or both of the of the encoder chipsets are not encoding, or their normal operating temperature has been exceeded.
- 8 POWER:** LED indicates the following:  
 LED is Green = AC power is detected.  
 LED is off = indicates (i) AC power is not connected, or (ii) AC power is connected but the power supply is defective. The unit must be sent to Blonder Tongue for repair for condition (ii).

Rear panel connectors:



- 9 **INPUT POWER:** IEC 14 power inlet plug - rated 115/230 VAC; 2.0/1.0A; 60/50 Hz; equipped with Slo-Blo, 3.0 Amps, 250 V Fuse.
- 10 **EAS CONTROL:** Terminal strip to activate the EAS messaging feature in one of two following ways:
  - a) 5-12 VDC between terminals 1 & 3 shown to the right.
  - b) Dry Contact between terminals 2 & 3 shown to the right.



**NOTE:** This feature is intended to activate EAS and override all input programs (whether HDMI, HD-SDI or Component) with the EAS INPUT (see 11 below for details). The QAM RF OUT (see 12 below), ASI OUT (see 5 ) and DATA OUT (see 1 ) will all contain the EAS content on every program.

- 11 **EAS INPUT:** RCA connectors for EAS Analog Audio (marked L & R) and Composite Video (marked VIDEO) inputs.



**EAS FEATURE IS FUNCTIONAL ONLY WHEN (I) EAS CONTROL IS TRIGGERED ON, AND (II) VIDEO/AUDIO IS DETECTED ON EAS INPUT CONNECTORS. THE EAS FEATURE WILL NOT BE FUNCTIONAL UNLESS BOTH THESE CONDITIONS ARE MET.**

- 12 **QAM RF OUTPUT:** “F” connector for up to four (4) QAM RF outputs.
- 13 **AUDIO IN 1, 2, 3 & 4:** RCA connectors (marked L and R) for Analog Left/Right Audio inputs and RCA connectors (marked “DIGITAL”) for Digital Audio program inputs.
- 14 **COMPONENT IN 1, 2, 3 & 4:** RCA connectors (marked Pr, Pb, Y) for Analog Component Video inputs. The RCA Connectors (marked Y) are also used for Composite Video input.
- 15 **CC IN 1, 2, 3 & 4:** RCA connectors (marked “CC IN”) for Analog NTSC Closed Captioning (EIA-608, also known as Line 21), which will then be digitized and inserted in the MPEG-2 Transport Stream of the HDMI, and Component inputs.
- 16 **HD-SDI 1 & 2:** BNC connectors to receive the HD-SDI input.
- 17 **HDMI 1 & 2:** HDMI connectors for unencrypted HDMI inputs.



**THE UNIT DOES NOT ACCEPT HDCP-ENCRYPTED HDMI INPUT.**



## 2.3 Product Specification

### Input

<b>HDMI</b>	<b>Connectors:</b> 2x HDMI <b>Video Resolution:</b> 480i, 720p, & 1080i <b>HDCP Encryption:</b> Not supported <b>Audio:</b> Embedded PCM & pass-through Dolby® Digital only
<b>HD-SDI</b>	<b>Connectors:</b> 2x BNC <b>Standard:</b> SMPTE 292M <b>Video Resolution:</b> 480i, 720p, & 1080i <b>Audio:</b> Embedded PCM & pass-through Dolby® Digital only
<b>Component</b>	<b>Connectors:</b> 4 sets each 3x RCA for Video (Y, Pb, Pr) <b>Video Resolution:</b> 480i, 720p, & 1080i <b>Video Aspect Ratio:</b> 4:3 & 16:9 <b>Audio:</b> 4 sets each 2x RCA for Analog Audio (L, R) 4 sets each 1x RCA for Digital Audio (PCM)
<b>Composite</b>	<b>Connectors:</b> 4 sets each 1x RCA for Video (Y) <b>Video Resolution:</b> 480i <b>Audio:</b> 4 sets each 2x RCA for Analog Audio (L, R) 4 sets each 1x RCA for Digital Audio (PCM)
<b>EAS (Emergency Alert System)</b>	<b>Connectors:</b> 3x RCA (Video, Audio L & R) <b>Trigger Mechanism:</b> 5-12 VDC & Dry Contact Closure (Terminal Strip)
<b>Encoding Profile</b>	
<b>Video</b>	<b>Output Format:</b> MPEG-2 HD MP@ML; ISO 13818-2 <b>Chroma:</b> 4:2:0 <b>Resolution:</b> 480i, 720p, & 1080i <b>Frame Rate:</b> 29.97 fps (480i); 29.97 fps (1080i); 59.97 fps (720p) <b>Aspect Ratio:</b> 4:3 & 16:9 <b>GOP Structure:</b> I & P frames (user-selectable) <b>Video Bit Rate:</b> Variable (user-selectable) <b>Video Pre-filter:</b> Variable (user-selectable) <b>Color Space:</b> YCbCr and RGB
<b>Audio</b>	<b>Output Format:</b> Dolby® Digital <b>Sampling Rate:</b> 48 kHz <b>Bit Rate:</b> Variable; 96 - 448 Kbps (user-selectable)
<b>Closed Captioning</b>	<b>HDMI:</b> EIA-608; 4x RCA (CC IN) <b>HD-SDI:</b> EIA-708; Embedded in HD-SDI input <b>Component:</b> EIA-608 <b>Composite:</b> EIA-608

### Alarms/Monitoring/Control

<b>Local Monitoring:</b>	8x Input Status LEDs (Video 1-4; Audio 1-4) 1x "F" Female RF Test Port 1x Encoder LED 1x Power LED
<b>Local Control:</b>	1x IP Reset button
<b>Remote Monitoring/Control:</b>	GUI-based menu via standard Web browsers (1x RJ45 front-panel connector; 10/100Base-T)

### Output

<b>QAM</b>	<b>Connector:</b> 1x "F" Female (rear panel; up to 4x RF QAM ch. combined) <b>Modulation:</b> QAM 16, 32, 64, 128, and 256 <b>Standards:</b> ITU-T J.83; Annex A and B <b>DVB Symbol Rate:</b> Variable; up to 7 MSymbol/sec (MBAud) <b>Frequency Range:</b> 54 to 1002 MHz <b>Tuning:</b> CATV Channel Selectable (Ch. 2 to 158) <b>Channels' Bandwidth:</b> 24 MHz (4x Adjacent 6 MHz) <b>RF Level:</b> +42 to +52 dBmV, 1 dB increment (4 ch. combined) +46 to +56 dBmV, 1 dB increment (2 ch. combined) ± 1 dB <b>RF Level Accuracy:</b> ± 0.5 kHz @ 77 °F (25 °C) <b>Frequency Tolerance:</b> ± 5 kHz over 32 to 122 °F (0 to 50 °C) <b>Frequency Stability:</b> ± 0.25 dB (over 6 MHz channel) <b>Amplitude Flatness:</b> -98 dBc (@ 10 kHz) <b>Phase Noise:</b> -60 dBc <b>Spurious:</b> -70 dBc (@ +52 dBmV output level, 5.5 MHz bandwidth) <b>Broadband Noise:</b> 75 Ω <b>Impedance:</b> Auto Recognition <b>Spectral Inversion:</b> 45 dB <b>Carrier Suppression:</b> 14 dB typical <b>Return Loss:</b> 40 dB typical <b>Signal-to-Noise Ratio (SNR):</b> 40 dB typical <b>MER:</b> Less than 1 degree <b>I/Q Phase Error:</b> Less than 1% <b>I/Q Amplitude Imbalance:</b> Less than 1%																		
<b>ASI</b>	<b>Connectors:</b> 4x BNC (Front-panel) <b>Output Assignment:</b> 4 output programs can be assigned as follows: <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>No. of SPTS</th> <th>No. of MPTS</th> <th>Connectors used (user-defined)</th> </tr> </thead> <tbody> <tr> <td>4</td> <td>N/A</td> <td>1,2,3,4</td> </tr> <tr> <td>3</td> <td>N/A</td> <td>1,2,3</td> </tr> <tr> <td>2</td> <td>1 (2 progs.)</td> <td>1,2,3</td> </tr> <tr> <td>0</td> <td>2 (2 progs.)</td> <td>1,2</td> </tr> <tr> <td>0</td> <td>1 (4 progs.)</td> <td>1</td> </tr> </tbody> </table> <b>Format:</b> DVB-ASI <b>Standard:</b> ETSI EN 50083-9 <b>TS Bit Rate:</b> Variable (user-selectable)	No. of SPTS	No. of MPTS	Connectors used (user-defined)	4	N/A	1,2,3,4	3	N/A	1,2,3	2	1 (2 progs.)	1,2,3	0	2 (2 progs.)	1,2	0	1 (4 progs.)	1
No. of SPTS	No. of MPTS	Connectors used (user-defined)																	
4	N/A	1,2,3,4																	
3	N/A	1,2,3																	
2	1 (2 progs.)	1,2,3																	
0	2 (2 progs.)	1,2																	
0	1 (4 progs.)	1																	
<b>IP</b>	<b>Connector:</b> 1x RJ45 (Front-panel) <b>Standard:</b> 1000Base-T Ethernet (GigE) <b>TS Bit Rate:</b> Variable (user-selectable) <b>UDP/RTP:</b> Supported (user-selectable) <b>Address Assignment:</b> 4x IPv4 addresses & port numbers (user-selectable)																		

### General

<b>Dimensions (W x D x H):</b>	19.0 x 18.125 x 1.75 inches (483 x 460 x 44 mm)
<b>Power:</b>	115-230VAC, 60/50Hz (Fuse:3.0A, 250VDC, Slo Blo)
<b>Power Dissipation:</b>	60 W
<b>Weight:</b>	8 lbs (3.6 kg)
<b>Operating Temperature:</b>	32 to 122 °F (0 to 50 °C)
<b>Storage Temperature:</b>	-13 to 158 °F (-25 to 70 °C)
<b>Operating Humidity:</b>	0 to 95% RH @ 35 °C max, non-condensing
<b>Storage Humidity:</b>	0 to 95% RH @ 35 °C max, non-condensing

## Section 3 – Installation & Power-up

### 3.1 Unpacking

---

You will find the following items in the box:

- HDE-2H/2S-QAM Encoder (QTY=1)
- Power Cord with IEC C13 line socket and 3-pin Type B NEMA 5 plug (QTY=1)
- A hardware bag (item 741021800) containing the following:
  - Seven-foot cross-pinned (cross-over) RJ45 Ethernet cable (QTY=1)

### 3.2 Installation

---

The HDE-2H/2S-QAM encoder is designed to be installed in a standard 19-inch (483 mm) rack (EIA 310-D, IEC 60297, and DIN 41494 SC48D).

To install the encoder, secure the unit's front panel to the rack by inserting four (4) machine screws, with cup washers, through the four (4) mounting holes in the front panel.



**For safe and reliable operation, the ground pin of the power cord plug must be grounded properly.**

### 3.3 Power-up

---

To power up the unit, connect the line cord to a 115/230 VAC - 60/50 Hz outlet. Please note that the power inlet plug is also equipped with a fuse-holder and fuse (SLO-BLO, 3.0 Amp, 250V).

The "POWER" LED on the front-panel will light green.

## Section 4 – Communicating with the Unit

Local or remote communication with the unit is only possible through a GUI-based menu via any standard web browser. Before you can communicate with the unit, you must configure the unit's IP address to conform with your existing IP network or LAN. To do so, follow these steps:

- (1) Plug one end of the Ethernet cross cable that is provided in the hardware bag to unit's front-panel RJ45 interface marked "Remote Control 10/100". Plug the other end of the cable to your computer.
- (2) The factory default IP address of the unit is **172.16.70.1**. To be able to communicate with the unit, you must first change your computer's IP address.

The following steps explain how to do this for a computer with **Windows XP** operating software:

- (a) On your computer, open the "Control Panel"
- (b) Double-click on "Network Connections"
- (c) Right-click on the "Local Area Connection", and then click on the "properties".
- (d) A dialog box entitled "Local Area Connection Properties" will appear. In this box, double-click on the "Internet Protocol (TCP/IP)".
- (e) A dialog box entitled "Internet Protocol (TCP/IP) Properties" will appear. Select the "Use the following IP address" option and enter the following addresses:

**IP address: 172.16.70.2**

**Subnet mask: 255.255.255.0**

No need to enter a value for the Default Gateway.

Click OK to close the dialog box. Now your computer is ready to communicate with the unit.

- OR -

The following steps explain how to do this for a computer with **Windows 7** operating software:

- (a) On your computer, open the "Control Panel"
- (b) Click on "Network and Internet"
- (c) Click on the "View network status and tasks"
- (d) Click on "Change Adapter Settings" on left hand side of the window
- (e) Right-click on the "Local Area Connection", and then click on the "properties".
- (f) A dialog box entitled "Local Area Connection Properties" will appear. In this box, double-click on the "Internet Protocol Version 4 (TCP/IPv4)".
- (g) A dialog box entitled "Internet Protocol Version 4 (TCP/IPv4) Properties" will appear. Select the "Use the following IP address" option and enter the following addresses:

**IP address: 172.16.70.2**

**Subnet mask: 255.255.255.0**

No need to enter a value for the Default Gateway.

Click OK to close the dialog box. Now your computer is ready to communicate with the unit.



**Never connect the "Data Out (1 GigE) and "Remote Control 10/100" ports (see 1 & 2 ) of Section 2.2 for details) to the same unmanaged switch. If using a managed switch, ensure the "Remote Control 10/100" port is configured such that it does not receive any multicast traffic.**

## Section 5 – Configuring the Unit

### 5.1 Accessing the Unit via a Web Browser

You must complete the steps described in Section 4 before proceeding as follows:

- (1) Open a web browser on your computer (Internet Explorer 7 or higher is recommended) and enter the following URL address (<http://172.16.70.1>). The "Login" Screen (Figure 5.1) will appear.

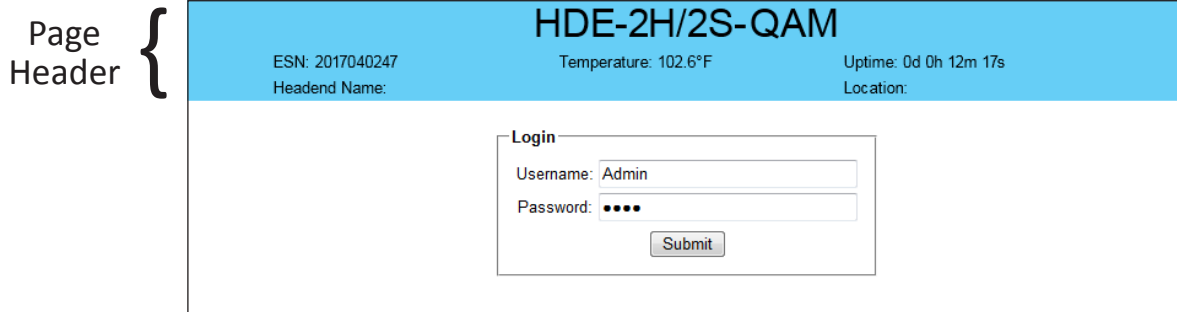


Figure 5.1 - "Login" Screen

- (2) Enter the following case-sensitive factory-default Username and Password, and click on the "Submit" button.

**NOTE:** When logged in as Admin, the user has read and write permission. Only one Admin can be logged in at a time. When logged in as Guest, the user has only read permission. Up to four Guests can be logged in simultaneously.

Username = <b>Admin</b> (case-sensitive) Password = <b>pass</b> (case-sensitive)	- OR -	Username = <b>Guest</b> (case-sensitive) Password = <b>pass</b> (case-sensitive)
---	--------	---

Monitoring and configuration of the unit is achieved via a series of web pages as described in the following sections. The following read-only information is displayed in a "page header" – in blue color – on top of each web page:

**ESN:** unit's Serial number

**Headend name:** a user-defined field to make identification easier

**Temperature:** temperature of unit's chipset.

**Uptime:** time elapsed since last time the unit was turned on

**Location:** a user-defined field to make identification easier

As shown in Figure 5.2, under the blue "page header" the following Primary tabs will appear:

- Primary tab "**Main**" includes the following sub-tabs: Status, Program, Video, Audio, TS Map, TS Config, IP, QAM, Output, and Refresh
- Primary tab "**Network**" doesn't include any sub-tab.
- Primary tab "**Time**" doesn't include any sub-tab.
- Primary tab "**Event Log**" doesn't include any sub-tab.
- Primary tab "**Logout**" doesn't include any sub-tab.

Each Primary and sub-tab is described in the subsequent Sections.

## 5.2 "Main > Status" Screen

The "Main > Status" screen (Figure 5.2) is a "read only" screen and displays the following information:

HDE-2H/2S-QAM									
ESN: 2017040247			Temperature: 100.1°F			Uptime: 0d 0h 7m 27s			
Headend Name:			Location:						
Main	Network	Time	Event Log	Logout					
Status	Program	Video	Audio	TS Map	TS Config	IP	QAM	Output	Refresh
TS					Output				
① TS Mapping				② Bitrates		③ IP	④ QAM	⑤ ASI	
TS1				36.17 / 38.81		None	Ch. 50	ASI OUT 1	
P1	100 (1) () (3-1)			17.85					
	101 V: Comp. 1			17.64					
	102 A: Audio In 1			0.20					
	110 (2) () (3-2)			17.85					
P2	110 (2) () (3-2)			17.85		None	Ch. 51	ASI OUT 2	
	111 V: Comp. 2			17.64					
	112 A: Audio In 2			0.20					
	120 (1) () (3-3)			17.85					
	121 V: Comp. 3			17.64					
P3	120 (1) () (3-3)			17.85		None	Ch. 52	ASI OUT 3	
	122 A: Audio In 3			0.20					
	130 (2) () (3-4)			17.85					
	131 V: Comp. 4			17.64					
	132 A: Audio In 4			0.20					
P4	130 (2) () (3-4)			17.85		None	Ch. 53	ASI OUT 4	
	131 V: Comp. 4			17.64					
	132 A: Audio In 4			0.20					
				0.00 / 38.81					
				0.00 / 38.81					
TS3				0.00 / 38.81		None	Ch. 52	ASI OUT 3	
TS4				0.00 / 38.81		None	Ch. 53	ASI OUT 4	

Figure 5.2 - "Main > Status" Screen

In the section entitled "TS" under the orange header, the following parameters about each output TS (transport stream) are displayed:

- ① **TS Mapping:** indicates the list of programs selected by the user to be assigned to TS (TS #1 thru 4). The program information includes the PMT PID, Program number, Short Name, Major-minor channel number.
- ② **Bitrates:** indicates the transport stream bitrate and the TS Bitrate (refer ② of Section 5.7 for details).

In the section entitled "Output" under the dark blue header, the following parameters about each output TS are displayed:

- ③ **IP:** indicates the encapsulation method, IP address, and the port number to which a TS is assigned.
- ④ **QAM:** indicates the RF channel number of the QAM output.
- ⑤ **ASI:** indicates the physical ASI OUT port number to which a TS is assigned.

### 5.3. "Main > Program" Screen

The "Main > Program" screen (Figure 5.3) is a "user-configurable" screen to select the video/audio sources for each input program:

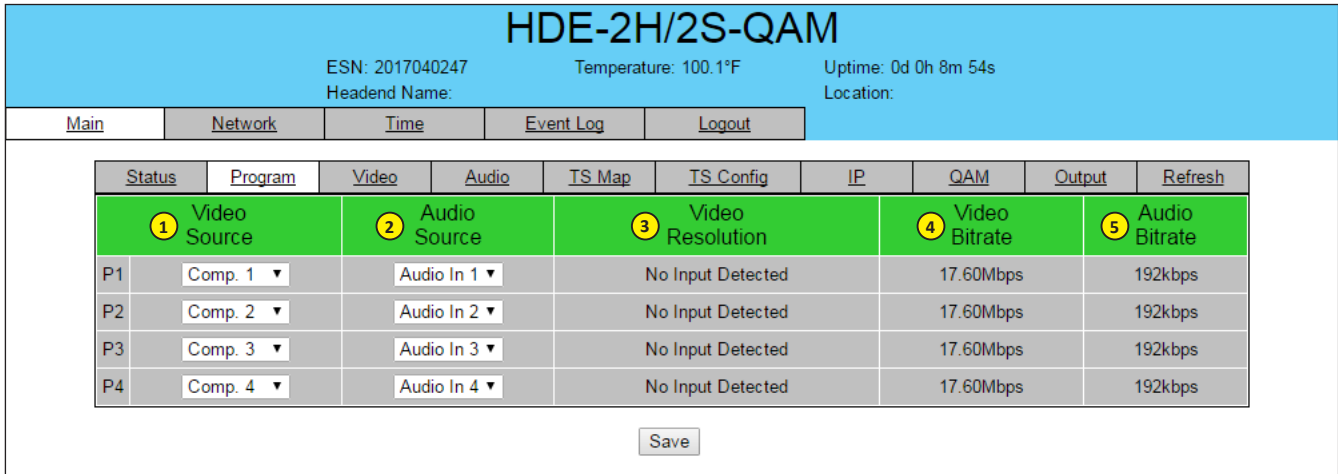


Figure 5.3 - "Main > Program" Screen

**1** **Video Source:** allows the user to select the type of the video source. Options are as shown in the table:

Program	Video Source
P1 & P2	HD-SDI #1 HDMI #1 Component In #1 & 2 Composite In #1 & 2
P3 & P4	HD-SDI #2 HDMI #2 Component In #3 & 4 Composite In #3 & 4

**2** **Audio Source:** allows the user to select the type of the audio source. Options are Audio In #1 thru 4, Digital #1 thru 4, HD-SDI #1 & 2, and HDMI #1 & 2.

**3** **Video Resolution:** indicates the resolution of the video input selected in **1** above.

**4** **Video Bitrate:** indicates the video bitrate as assigned in **1** of Section 5.4.

**5** **Audio Bitrate:** indicates the audio data rate as assigned in **1** of Section 5.5.



Refer "Real Time Application" under Section 2.2 before choosing the input program combination.



Remember to click on the SAVE button to apply the new values/configurations.

### 5.4 "Main > Video" Screen

The "Main > Video" screen (Figure 5.4) is a "user-configurable" screen to select the video encoder parameters for each input program:

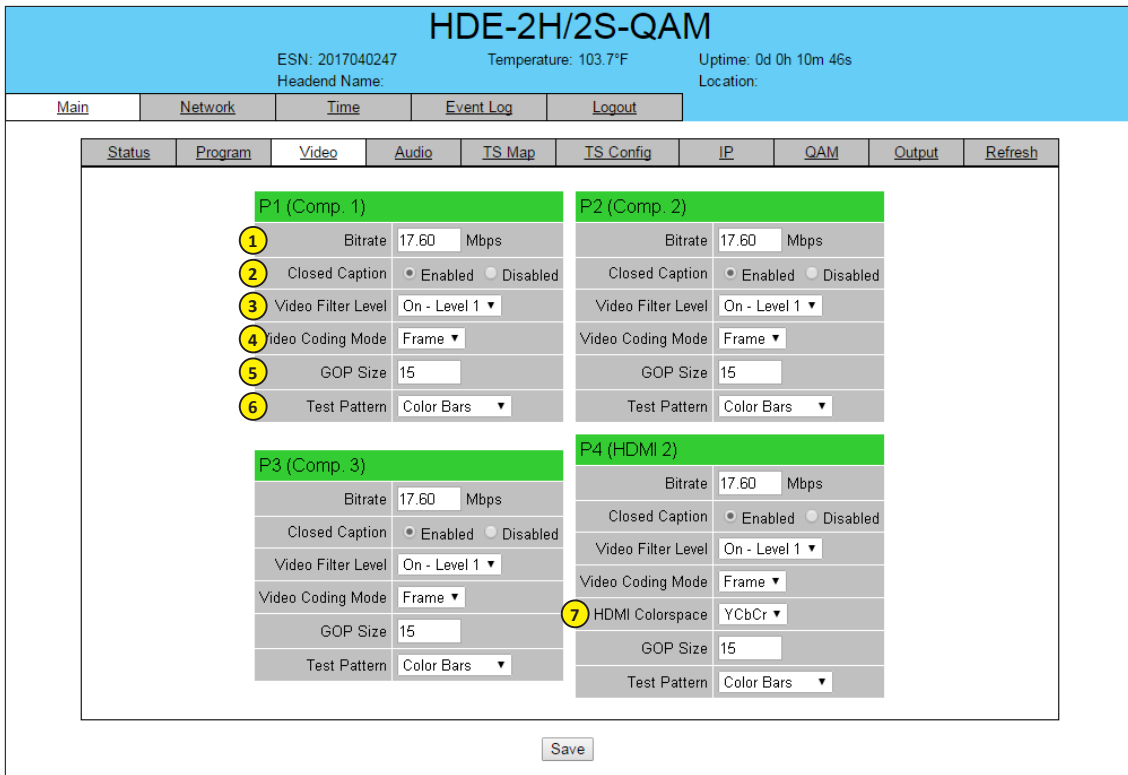


Figure 5.4 - "Main > Video" Screen

- 1 **Bitrate:** must enter the bitrate for each input video. It is recommended to ensure that the sum of the bitrates of the input videos in a TS, does not exceed "TS Bitrate" selected on the "Main > TS Config" Screen (see 2 of section 5.7 for details). Setting higher bitrates will provide greater video detail in comparison to lower bitrates, but may reduce the number of programs available within the TS. Typically HD programs use 12 to 17 Mbps and SD programs use 3 to 7 Mbps bitrates.
- 2 **Closed Caption:** is the process of passing the EIA-708 & EIA-608 Closed Captioning (CC) information and displaying the CC text on television or other visual display. Options are Enabled and Disabled. (Factory Default: "Disabled")
- 3 **Video Filter Level:** is a two-dimensional low-pass filter controlling the degree with which the input video is filtered. Level 1 filtering of the video will smoothen the sharp edges of the pixels and produce a softer image. The softer an image, the less number of bits required to encode the image at the quantizer level. Options are: Off (no filtering), On-Level 1, On-Level 2, On-Level 3, and On-Level 4 (highest filtering coefficient).
- 4 **Video Coding Mode:** must select the Video Coding Mode. Options are: Frame and Field. (Factory Default: Frame)
- 5 **GOP Size:** The length between I-frames is known as the group of pictures (GOP) size. The range is 1 to 120. (Factory Default: 15; ie. 1 I-frame for every 14 non-i-frames)
- 6 **Test pattern:** is the video pattern that will be displayed on the output screen if no input video is present. Options are: Color Bars, Black, Blue screen, and Red screen.
- 7 **HDMI Colorspace:** allows the user to select the color space of HDMI input source. Setting appears if HDMI is set for video and audio sources via the program screen (Section 5.3). Options are: RGB and YCbCr. (Factory Default: "RGB")  
**NOTE:** If the displayed pictures are very green or violet in color, it is a good indication that this setting is incorrect.



Remember to click on the SAVE button to apply the new values/configurations.

### 5.5 "Main > Audio" Screen

The "Main > Audio" screen (Figure 5.5) is a "user-configurable" screen where the following parameters associated with the Dolby® Digital encoded stereo audio are configured and displayed for each audio input under a green header:

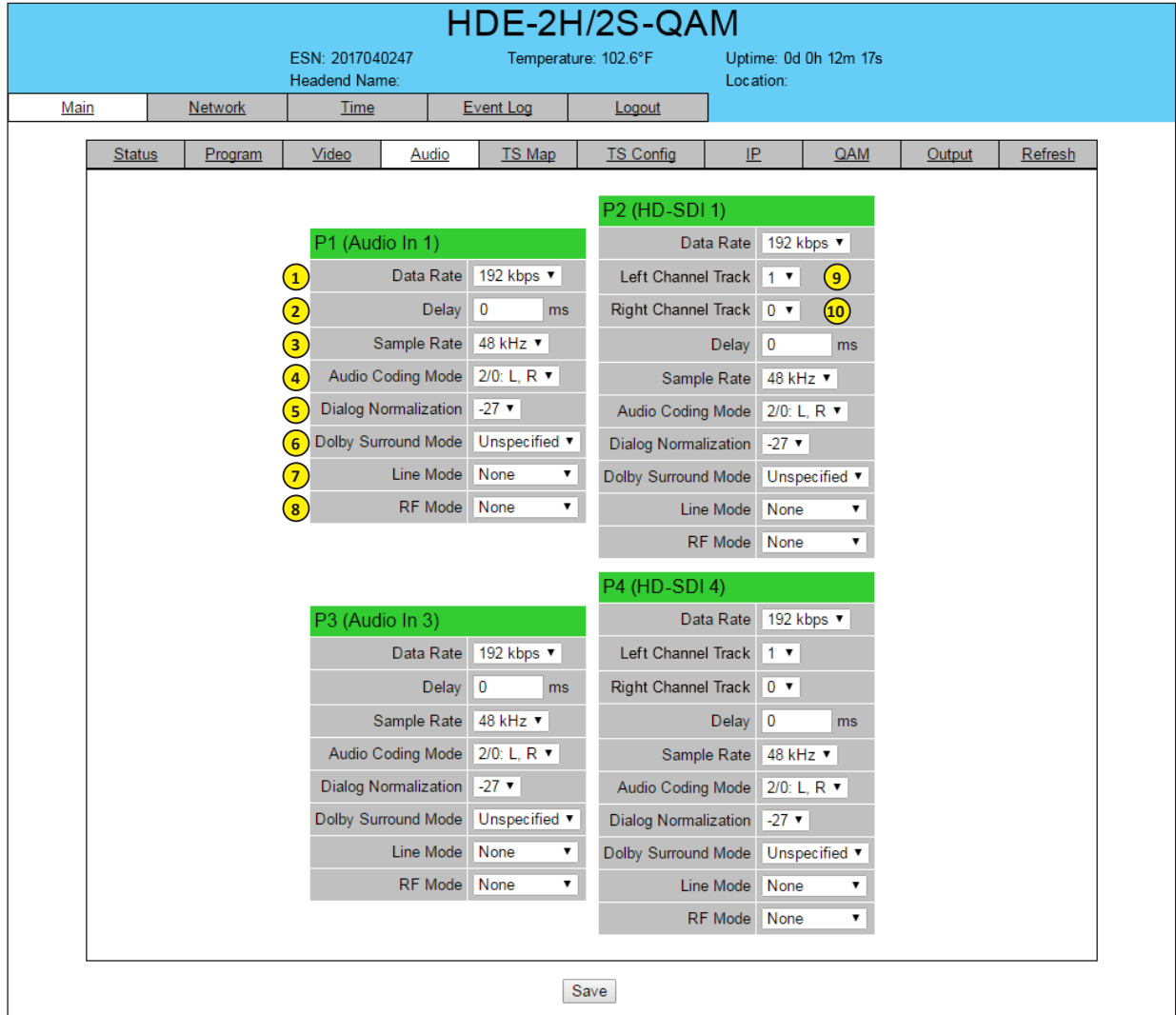


Figure 5.5 - "Main > Audio" Screen

- 1 **Data Rate:** allows the user to select the audio encoding bitrate in Kbps (kilobits per second). The range is 96 to 448 kbps. The factory default value is 192 kbps that supports Audio Coding Mode 2/0:L, R.
- 2 **Delay:** allows the user to adjust the audio delay (-300 to 300 ms) to correct for input video/audio sync mismatch.
- 3 **Sample Rate:** indicates the input sampling rate of the encoder. The unit supports 48 kHz sampling rate.
- 4 **Audio Coding Mode:** also referred to as Channel mode. Indicates the number of main audio channels within the encoded bitstream and also indicates the channel format. The unit supports 2/0:L,R= audio is a dual channel (Left & Right).
- 5 **Dialog Normalization:** behaves as an audio Automatic Gain Control (AGC) or Dynamic Range Control (DRC). It has the ability to take different incoming audio levels and normalize them. The ability of the Dialog Normalization depends on the configuration of the Dynamic Range Control. The unit allows the user to adjust the normalization from -1 to -31 dB. The typical value is -27 dB. This is based on the standard film audio formats which normally are between -25 and -31 dB.



## 5.5 "Main > Audio" Screen (continued)

- 6** **Dolby Surround Mode:** indicates if the audio is two-channel Dolby or not. Options are:  
Unspecified: indicates the decoder must determine the audio format by itself.  
Disabled: indicates the audio is not encoded in surround mode.  
Enabled: indicates the audio is encoded in surround mode.
- 7** **Line Mode:** allows the user to select the type of Dynamic Range Compression to be applied to signals that will be used as direct audio feeds into a TV tuner or other receive devices. (Factory Default: "None")
- 8** **RF Mode:** allows the user to select the type of Dynamic Range Compression to be applied to signals that will be used for retransmission on an RF carrier, and then fed into TV tuner or other receive devices at the end of the line. (Factory Default: "None")
- Options for **7** and **8** are:
- i) **None:** no dynamic range controls have been assigned.
  - ii) **Film Standard:** suitable for movies where the very low-level sounds are not to be amplified due to other undesirable background noises that may become audible, but rather the peaks and valleys are normalized instead. It has a null bandwidth of 10 dB (-31 to -21 dB) and can add up to 6 dB of boost for low levels and attenuate high levels. The setting is used to quiet loud shouting and amplify whispers.
  - iii) **Film Light:** is similar to "Film Standard" but with a null bandwidth of 20 dB (-41 to -21 dB) and can add up to 6 dB of boost for low levels and attenuate high levels.
  - iv) **Music Standard:** suitable for program content that is mainly made up of music where the sound level is to be normalized (reducing the loudness) to be consistent with other programs. It has a null bandwidth of 10 dB (-31 to -21 dB) and can add up to 12 dB of boost for low levels and attenuate high levels.
  - v) **Music Light:** similar to "Music Standard" but with a null bandwidth of 20 dB (-41 to -21 dB) and can add up to 12 dB of boost for low levels and attenuate high levels.
  - vi) **Speech:** suitable for program content that is mainly made up of speech only and has a null bandwidth of 10 dB (-31 to -21 dB) for average speech and can add up to 15 dB of boost for low levels and attenuate high levels. The setting is used to quiet loud shouting and amplify whispers.
- 9** **Left Channel Track:** allows the user to select the location in the HD-SDI stream where the audio track resides. The default location is "0" which is typically used for the left stereo channel. The range setting is 0 to 15.
- 10** **Right Channel Track:** allows the user to select the location in the HD-SDI stream that the audio track resides. The default location is "1" which is typically used for the right stereo channel. The range setting is 0 to 15.



Remember to click on the **SAVE** button to apply the new values/configurations.

## 5.6 "Main > TS Map" Screen

The "Main > TS Map" screen (Figure 5.6) is a "read and write" screen to assign programs to TS(s):

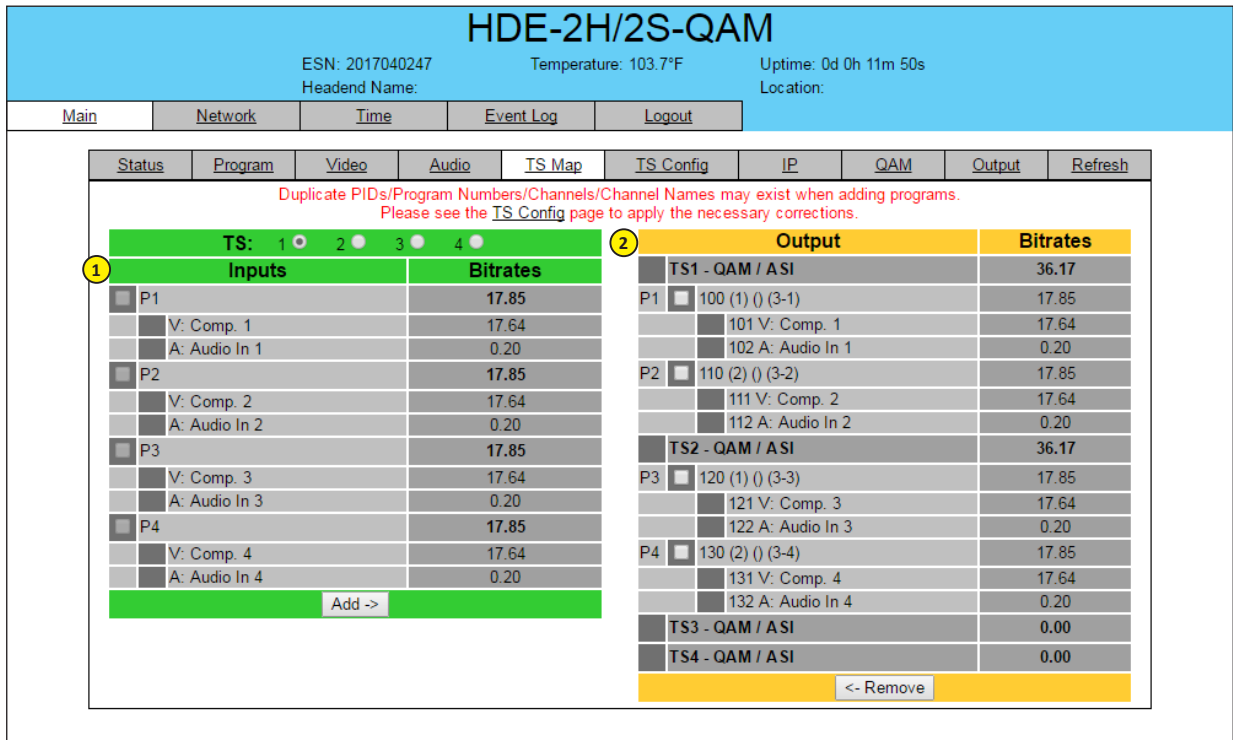


Figure 5.6 - "Main > TS Map" Screen

- 1 In the section entitled "Inputs" under the green header, the user can select the programs to be included in each output TS as follows:
- Select the desired program; for example, P1 as shown in figure 5.6.
  - Based on whether SPTS or MPTS output is required, select the TS output stream number to which the program is to be added; for example,
    - If the user requires the output as SPTS and wants to add the above selection to SPTS output stream 3, then select "TS: 3" (top green header) and select the "Add" button (bottom green header). See below for details.
    - If the user requires the output as MPTS and wants to add the above selection P1 and program P3 to MPTS output stream 2, then select the programs P1 and P3, select "TS: 2" and select "Add" (see below for details).
- NOTE:** Input Programs 1-4 can be assigned to only one transport stream (TS) at a time. The software will not allow a program to be selected twice. To move a program from one TS to another, first select the program under the Output section (orange header) and then select the "Remove" button. Now under the Input section (green header) select the program and the new TS: # (as above) and select "Add".
- **Add:** Once the selection of programs is completed, select the "Add" button. This will add the selected programs to the Output as shown in 2 of Figure 5.6.



PIDs, Program Numbers, Channels or Channel Names must be unique in a MPTS output stream. The user must edit the duplicated values using the "Main > TS Config" Screen (see Section 5.7 for details). The duplicate values will be highlighted in red color under 2 of Figure 5.6.



MPTS Output Stream "x" and MPTS Output Stream "y" may have same PIDs, Program Numbers, Channels, or Channel Names as each MPTS output stream is a unique stream.

## 5.6 "Main > TS Map" Screen (continued)



SPTS Output Stream "x" and SPTS Output Stream "y" may have same PIDs, Program Numbers, Channels, or Channel Names as each SPTS output stream is a unique stream.

**2** In the section entitled **"Output"** under the orange header, the user can view the list of the programs that are present in output TS:

**TS# - IP/QAM/ASI:** indicates the Transport Stream ID (refer **1** of Section 5.7 for details), and the type of outputs assigned to a output TS i.e IP, QAM or ASI.

The fields under the **"TS# - IP/QAM/ASI"** under grey header, displays the list of the programs and the corresponding total bitrate present in each output TS.

- **Remove:** The user can remove any of the programs from the current list by selecting it and clicking the "Remove" button.

## 5.7 "Main > TS Config" Screen

The "Main > TS Config" screen (Figure 5.7, page 20) is a "read and write" screen to assign TS parameters:

In the section entitled "Multiplexed MPTS Output Configuration", the user can select and configure the following parameters of the output TS:

- 1** **TS ID:** user must enter the identification number for the output TS. The range is 1 to 65535. The TS ID assigned must be unique.
- 2** **TS Bitrate:** user must select bitrate for the TS. Options are:
  - QAM Modulator - Select this setting when using the QAM output of the encoder. The maximum bitrate will be 38.81 Mbps for QAM 256 (see table below). The bitrate is automatically set depending on the QAM Output Mode selection on the QAM page (refer pages 23-24).
  - Custom - Select this setting when the primary encoder output will be ASI or IP (model dependent). The Custom TS bitrate can be set from a minimum of the sum of the video and audio bitrates plus TS overhead to a maximum of 40 Mbps. An error message will be displayed if the TS bitrate entered does not support the configured audio/video bitrates.  
NOTE: There will be no QAM output from the encoder with this setting.
  - 19.39 Mbps - Select this setting when the encoder output will be ASI for an ATSC application.  
NOTE: There will be no QAM output from the encoder with this setting.
  - 38.81 Mbps – Select this setting if an external QAM 256 modulator(s) will be used with the encoder's ASI output(s).  
NOTE: There will be no QAM output from the encoder with this setting.



Always select the option "QAM Modulator", if QAM output is required. The TS Bitrate assigned will then depend on the "Output QAM Mode" selected on the "Main > QAM" Screen (refer **5** in Section 5.9 for details) and will be as follows:

QAM Output Mode	TS Bitrate assigned (Mbps)
64B	26.97
256B	38.81
16A	18.64
32A	23.30
64A	27.96
128A	32.62
256A	37.28

5.7 "Main > TS Config" Screen (continued)

## HDE-2H/2S-QAM

ESN: 2017040247      Temperature: 103.7°F      Uptime: 0d 0h 12m 17s  
Headend Name:      Location:

Main
Network
Time
Event Log
Logout

Status	Program	Video	Audio	TS Map	TS Config	IP	QAM	Output	Refresh
<b>Multiplexed MPTS Output Configuration</b>									
① TS ID	② TS Bitrate			③ Modulation Mode	④ Out of Band				
TS1	1	QAM Modulator ▼			38.81070	Reserved ▼		Disabled ▼	
TS2	1	QAM Modulator ▼			38.81070	Reserved ▼		Disabled ▼	
TS3	1	QAM Modulator ▼			38.81070	Reserved ▼		Disabled ▼	
TS4	1	QAM Modulator ▼			38.81070	Reserved ▼		Disabled ▼	
<b>Output Mapping</b>									
⑤ Input	⑥ PID	⑦ Program Number	⑧ Short Name	⑨ Major Channel	⑩ Minor Channel				
<b>TS1 - QAM / ASI</b>									
P1	100	1		3	1				
V: Comp. 1	101								
A: Audio In 1	102								
P2	110	2		3	2				
V: Comp. 2	111								
A: Audio In 2	112								
<b>TS2 - QAM / ASI</b>									
P3	120	1		3	3				
V: Comp. 3	121								
A: Audio In 3	122								
P4	130	2		3	4				
V: Comp. 4	131								
A: Audio In 4	132								
<b>TS3 - QAM / ASI</b>									
<b>TS4 - QAM / ASI</b>									

⑪ Save

Figure 5.7 - "Main > TS Config" Screen

- ③ **Modulation Mode:** user can select the modulation mode. Options are: Reserved, Analog, QAM64, QAM256, 8-VSB, and 16-VSB.
- ④ **Out of Band:** an out-of-band (OOB) is a channel that is a combination of the forward and reverse OOB channels. When a cable virtual channel is flagged as being out-of-band, it is carried on the out-of-band channel. The selections are either Enable or Disable. When Enabled, the encoder assigns the OOB bit in the TS packet and labels the TS as out-of-band.

**NOTE:** As per the ATSC and Cable standards, the Modulation Mode and Out-of-Band fields are required to be assigned in the TS packet. Selecting the above two fields would allow the TS packets to be compliant with industry standards, but would not affect the input or output configuration of the unit.

## 5.7 "Main > TS Config" Screen (continued)

In the section entitled “**Output Mapping**”, the user can select and configure the following parameters for each output TS indicated by “**TS# - IP/QAM/ASI**” (see 2 of Section 5.6 for details), under gray header:

- 5 **Input:** indicates the list of the programs selected by the user that are included in the TS. It includes the Input program number, video source, and audio source.
- 6 **PID:** indicates the PID value assigned to each stream. PID (Packet Identifier) values are embedded by the content provider in the MPEG-2 stream to identify tables and programming packets.



The PID value must be unique in a MPTS output stream. If a duplicate PID exists, assign a different PID in the range of 48 to 8176 (recommended range provided by the International Standards).

- 7 **Program Number:** user must enter a unique output program number for each program. PMT (Program Map Table) provides information on each program present in the transport stream such as program\_number, and the list of the elementary streams (audio, video or data).



The Program Number must be unique in a MPTS output stream. If a duplicate Program Number exists, assign a different number in the range of 1 to 65535.

- 8 **Short Name:** user may enter a short name for the channel. Up to 7 alphanumeric characters are allowed.
- 9 **Major Channel:** user may enter a major channel number for the output program. The range is 1 to 99 for Terrestrial and 1 to 999 for Cable.
- 10 **Minor Channel:** user may enter a minor channel number for the output program. The range is 1 to 99 Terrestrial and 1 to 999 for Cable.



The channel number displayed on the screen is the combination of the major and minor channels. Make sure that the major-minor channel pair is unique for each program on the MPTS output. For example, if major channel = 6 and minor channel = 1, then the channel number displayed would be 6-1.



MPTS Output Stream "x" and MPTS Output Stream "y" may have same PID, Program Number, Short Name or Major-minor channel pair as each MPTS output stream is a unique stream.

- 11 **Save:** if duplicate values exist for PID, Program Number, Short Name or Major – Minor Channel Pair in a MPTS output stream, when the SAVE button is clicked, the following pop-up window would appear accordingly: “Error! Duplicate Program Numbers found”.



Remember to click on the SAVE button to apply the new values/configurations.

### 5.8 "Main > IP" Screen

The "Main > IP" screen (Figure 5.8) is a "read and write" screen to assign the IP parameters for the TS:

Status	Program	Video	Audio	TS Map	TS Config	IP	QAM	Output	Refresh
<b>IP Output Config</b>									
	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>			
	Destination IP	Encapsulation	Destination Port	Source Port	Time to Live	Stuffing			
IP1	192.168.253.2	UDP ▾	50000	50000	128	Disable ▾			
IP2	192.168.253.2	UDP ▾	50001	50001	128	Disable ▾			
IP3	192.168.253.2	UDP ▾	50002	50002	128	Disable ▾			
IP4	192.168.253.2	UDP ▾	50003	50003	128	Disable ▾			

Save

Figure 5.8 - "Main > IP" Screen

- 1 Destination IP:** allows user to assign the IP address of the equipment to which the GigE output is streamed to.



**The Destination IP Address must be present before streaming occurs, otherwise the session is aborted. For Multicast applications, the IP address must be in the range 224.0.0.0 through 239.255.255.255. For Unicast applications, the IP address must be outside the above mentioned range.**

- 2 Encapsulation:** from the two available options (RTP & UDP) select the one that matches the protocol used by the receiving equipment.
- 3 Destination Port:** user must enter the IP Port of the receiving equipment. The range is 1 to 65535. The port number assigned to each TS must be unique. (Factory Default: "50000")
- 4 Source Port:** user must enter the IP Port of the equipment that the input IP source is streamed from. The range is 1 to 65535. The port number assigned to each TS must be unique. (Factory Default: "50000")

**NOTE:** Port number is recommended to be from 49152 to 65535. Reason: Ports 1-1023 are reserved and 1024-49151 are registered ports.

- 5 Time to Live:** is limit to the amount of time an IP packet can exist in an IP network. The value is set by the sender of the packet, and reduced by every host on the route to packet's final destination. If the Time to Live reaches zero before the packet arrives at its final destination, then the packet is discarded. The purpose of this field is to avoid an undeliverable packet from circulating on an IP network perpetually. The range is 1 to 255. (Factory Default: "128")
- 6 Stuffing:** Null packets are inserted to ensure that the TS bitrate assigned in **2** of Section 5.7 remains constant. Options are Enable and Disable. It is advisable to Disable stuffing when only GigE output is used to help reduce the traffic on the network.



**Remember to click on the SAVE button to apply the new values/configurations.**

### 5.9 "Main > QAM" Screen

The "Main > QAM" screen (Figure 5.9) is a "read and write" screen to assign the QAM parameters to the TS:

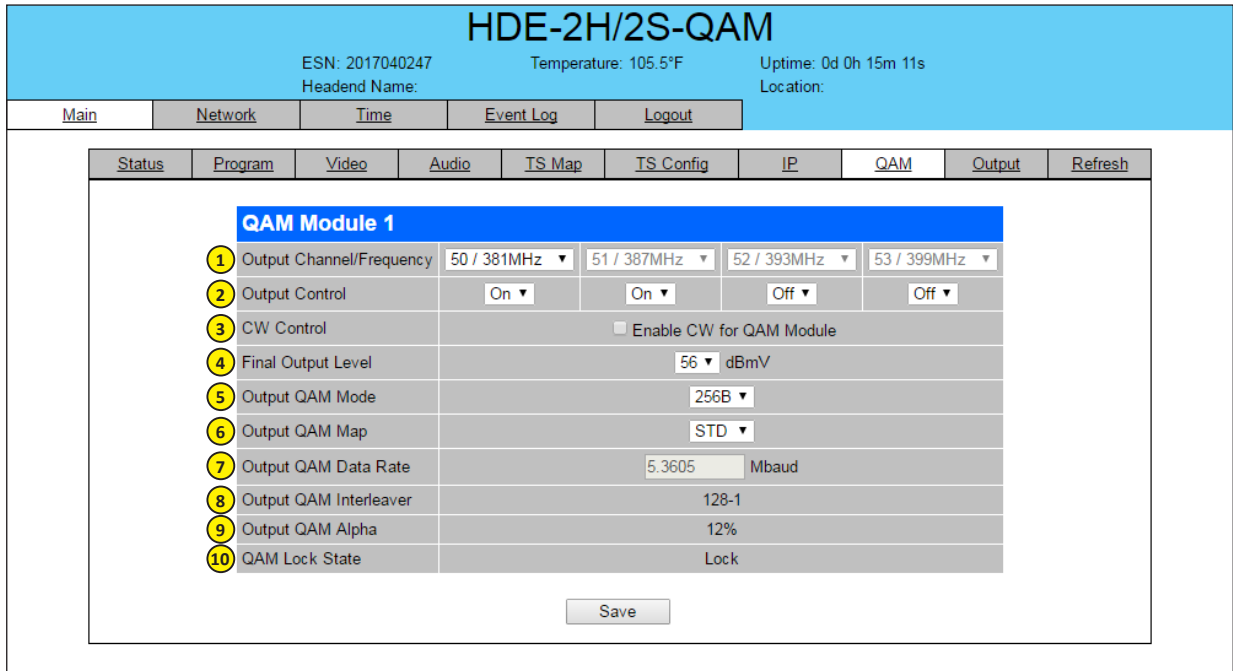


Figure 5.9 - "Main > QAM" Screen

- 1 **Output Channel/Frequency:** User must assign an RF channel number to the RF QAM output of the Quad-QAM module (i.e. RF channel 2, as shown in Figure 5.9). The remaining three RF QAM channels will be automatically assigned to the next adjacent channels (i.e. RF channels 3, 4, and 5). The range is NTSC channels 2 to 155.



The RF Channel number will be displayed on TV only if the source stream does not carry any virtual channel number.

- 2 **Output Control:** turns each of the 4 RF channels On/Off.
- 3 **CW Control:** allows the user to switch the QAM output mode to CW (Continuous Waveform) which activates an analog carrier at the selected channel's center frequency comparable to the digital QAM output level. It is typically used when only an analog signal level meter is available to measure the encoder's output level during installation and servicing.
- 4 **Final Output Level:** selects the QAM RF output level for the combined output. The range is as shown in the table below when configured for 1, 2, 3, or 4 QAM output channels.

# of RF/QAM Channel ON	Final Output Level Range (dBmV)	Default/Recommended Value (dBmV)
1	52 to 60	60
2	48 to 58	56
3	56 to 46	54
4	44 to 54	52

- 5 **Output QAM Mode:** selects the desired QAM modulation mode. Options are: 64B, 256B, 16A, 32A, 64A, 128A, and 256A. For most applications in the USA, the recommended QAM modulation mode is 256B.
- 6 **Output QAM Map:** selects the desired QAM Map (channel/frequency plan). Options are STD, IRC, and HRC.

### 5.9 "Main > QAM" Screen (continued)

- 7** **Output QAM Data Rate:** indicates the data rate depending on the selected QAM mode, for example 5.360500 Mbaud for QAM 256B.
- 8** **Output QAM Interleaver:** indicates the interleaver value for the selected QAM mode.
- 9** **Output QAM Alpha:** indicates the Alpha value for the selected QAM mode.
- 10** **QAM Lock State:** indicates whether Quad-QAM module is working properly (locked) or not.

**NOTE:** The module may take a few seconds to lock when QAM output parameters are changed.



**Remember to click on the SAVE button to apply the new values/configurations.**

### 5.10 "Main > Output" Screen

The "Main > Output" screen (Figure 5.10) is a "read and write" screen to assign each TS to their desired IP, QAM, and ASI outputs:

HDE-2H/2S-QAM

ESN: 2017040247  
Headend Name:
Temperature: 105.5°F
Uptime: 0d 0h 15m 41s  
Location:

Main
Network
Time
Event Log
Logout

Status	Program	Video	Audio	TS_Map	TS_Config	IP	QAM	Output	Refresh
TS				Output					
① TS Mapping		② Bitrates		③ IP		④ QAM	⑤ ASI		
<b>TS1</b> 36.17 / 38.81									
P1	100 (1) () (3-1)		17.85			None ▾	Ch. 50 ▾	ASI OUT 1 ▾	
	101 V: Comp. 1		17.64						
	102 A: Audio In 1		0.20						
P2	110 (2) () (3-2)		17.85						
	111 V: Comp. 2		17.64			None ▾	Ch. 51 ▾	ASI OUT 2 ▾	
	112 A: Audio In 2		0.20						
	121 V: Comp. 3		17.64						
P4	130 (2) () (3-4)		17.85						
	131 V: Comp. 4		17.64			None ▾	Ch. 52 ▾	ASI OUT 3 ▾	
	132 A: Audio In 4		0.20						
<b>TS3</b> 0.00 / 38.81						None ▾	Ch. 52 ▾	ASI OUT 3 ▾	
<b>TS4</b> 0.00 / 38.81						None ▾	Ch. 53 ▾	ASI OUT 4 ▾	

**Figure 5.10 - "Main > Output" Screen**



## 5.10 "Main > Output" Screen (continued)

In the section entitled "TS" under an orange header, the following parameters about each output TS are displayed:

- 1 TS Mapping:** indicates the list of programs selected by the user to be assigned to TS (TS #1 thru 4). The program information includes the PMT PID, Program number, Short Name, Major-minor channel number. For example, TS1 indicates a SPTS with TS ID 1. For program P1 **[100 (1) (DVD) (3-1)]** the following information is displayed:

100 – indicates the Program MAP Table (PMT) of the program.

1 – indicates the Program number as assigned in **7** of Section 5.7.

DVD – indicates the Short Name as assigned in **8** of Section 5.7.

3-1 – indicates the Major – minor channel number as assigned in **9** and **10** of Section 5.7.

101 V: Comp 1 – indicates that the input video source is Component 1 and the elementary stream PID is 101.

102 A: Audio In 1 – indicates that the input audio source is Audio In 1 and the elementary stream PID is 102.

- 2 Bitrates:** indicates the transport stream bitrate and the TS Bitrate (refer **2** of Section 5.7 for details).

In the section entitled "Output" under blue header, the following parameters about each output TS are displayed:

- 3 IP:** select the IP address, and the port number to which a TS is assigned (see **1** of Section 5.8 for details).

- 4 QAM:** select the QAM RF channel number of the QAM output (see **2** of Section 5.9 for details).

- 5 ASI:** select the physical ASI OUT port number to which a TS is assigned.



Remember to click on the **SAVE** button to apply the new values/configurations.

## 5.11 "Main > Refresh" Tab

The "Main > Refresh" tab can be clicked while you are on any of the following sub-tabs screens: "Status", "Program", "Video", "Audio", "TS Map", "TS Config", "IP", "QAM", and "Output". When clicked, it will update all relevant fields/parameters of the active screen as that information is retrieved from the unit in a real-time basis.

## 5.12 "Network" Screen

The "Network" screen (Figure 5.12) is a read and write screen where the following parameters are displayed or configured:

HDE-2H/2S-QAM		
ESN: 2017040247	Temperature: 105.5°F	Uptime: 0d 0h 16m 4s
Headend Name:	Location:	
<u>Main</u>	<u>Network</u>	<u>Time</u>
<u>Event Log</u>	<u>Logout</u>	
1 →	10/100 MAC Address:	00:14:39:00:94:50
2 →	1 GIGE MAC Address:	00:14:39:00:94:51
3 →	Software Version:	1.1.0g
4 →	FPGA1 Version:	1.11
	FPGA2 Version:	1.3
	FPGA3 Version:	1.11
	FPGA4 Version:	1.3
	FPGA5 Version:	1.22
5 →	DDQ Version:	5.8
6 →	Hardware Version:	11
7 →	Serial Number:	2017040247
8 →	Headend Name:	<input type="text"/>
9 →	Location:	<input type="text"/>
10 →	Login Timeout (Minutes):	15 ▾
11 →	10/100 IP Address:	172.16.70.1
12 →	10/100 Subnet Mask:	255.255.255.0
13 →	10/100 Default Gateway:	172.16.70.254
14 →	1 GIGE IP Address:	192.168.253.1
15 →	1 GIGE Subnet Mask:	255.255.255.0
16 →	1 GIGE Default Gateway:	192.168.253.254
17 →	Event Log Destination:	172.16.70.2
18 →	Log Destination Port #:	514
<input type="button" value="Save"/>		

Figure 5.12 - "Network" Screen

- 1 **10/100 MAC Address:** indicates the MAC Address of the "Remote Control 10/100" Port.
- 2 **1 GigE MAC Address:** indicates the MAC Address of the "Data Out 1GigE" Port.
- 3 **Software Version:** indicates the software version of the unit.
- 4 **FPGA Version (1 - 5):** Indicates the current hardware version of each FPGA chipset within the unit.
- 5 **DDQ Version:** indicates the current software version of the unit's Quad-QAM output module.
- 6 **Hardware Version:** indicates the current hardware version of the unit.
- 7 **Serial Number:** indicates the unit's serial number.
- 8 **Headend Name:** a user-defined field to make identification easier.
- 9 **Location:** another user-defined field to make identification easier.
- 10 **Login Timeout (Minutes):** indicates the period of time before the unit logs itself out if there is no activity on the web screens. Range is 5, 15, 30, or 60 minutes.
- 11 **10/100 IP Address:** see 14 of Section 5.12.1 for details.

## 5.12 "Network" Screen (continued)

- 12 **10/100 Subnet Mask:** see 15 of Section 5.12.1 for details.
- 13 **10/100 Default Gateway:** see 16 of Section 5.12.1 for details.
- 14 **1 GIGE IP Address:** see 17 of Section 5.12.1 for details.
- 15 **1 GIGE Subnet Mask:** see 18 of Section 5.12.1 for details.
- 16 **1 GIGE Default Gateway:** see 19 of section 5.12.1 for details.
- 17 **Event Log Destination:** see 20 of Section 5.12.1 for details.
- 18 **Log Destination Port #:** see 21 of Section 5.12.1 for details.



Remember to click on the **SAVE** button to apply the new values/configurations.

### 5.12.1 "Admin.html" Hidden Screen

To change/modify the IP network parameters, as well as the Username and Password values for the unit, you must be logged in to the unit as **"Admin"** to access a hidden screen shown in Figure 5.12.1 by typing the URL of the unit followed by a forward slash and Admin.html, for example: **http://172.16.70.1/Admin.html**.

The following parameters can be modified:

- 1 **Login:** is the Administrator's login (10 characters maximum). This login allows the user to make changes to any area of the unit. Login is case sensitive. (Factory Default: "Admin")
- 2 **Current Password:** is the Administrator's Current Password (10 characters maximum). Password is case sensitive and will not be displayed. (Factory Default: "pass")
- 3 **New Password:** used only if the user wants to change the current Administrator's password. Must enter a new password (10 characters maximum). Password is case sensitive and will not be displayed.
- 4 **Confirm New Password:** must enter the same password as entered in 3 above. If password entered in 3 & 4 does not match, an error will be displayed.
- 5 **Guest Login:** is the Guest login (10 characters maximum). This login allows the user to view the unit settings but does not allow any changes. Login is case sensitive. (Factory Default: "Guest")
- 6 **Current Guest Password:** is the Current Guest Password (10 characters maximum). Password is case sensitive and will not be displayed. (Factory Default: "pass")
- 7 **New Guest Password:** used only if the user wants to change the current Guest password. Must enter a new password (10 characters maximum). Password is case sensitive and will not be displayed.
- 8 **Confirm Guest Password:** must enter the same password as entered in 7 above. If password entered in 7 & 8 does not match, an error will be displayed.

5.12.1 "Admin.html" Hidden Screen (continued)

## HDE-2H/2S-QAM

ESN: 2017040247
Temperature: 105.5°F
Uptime: 0d 0h 18m 10s

Headend Name:
Location:

Main
Network
Time
Event Log
Logout

10/100 MAC Address:	00:14:39:00:94:50
1 GIGE MAC Address:	00:14:39:00:94:51
Software Version:	1.1.0g
FPGA1 Version:	1.11
FPGA2 Version:	1.3
FPGA3 Version:	1.11
FPGA4 Version:	1.3
FPGA5 Version:	1.22
DDQ Version:	5.8
Hardware Version:	11
Serial Number:	2017040247

---

**1** Login:

**2** Current Password:

**3** New Password:

**4** Confirm New Password:

**5** Guest Login:

**6** Current Guest Password:

**7** New Guest Password:

**8** Confirm Guest Password:

---

**10**  No file chosen

**11**

---

**12** System Watchdog:

**13** System Reboot:

---

**14** 10/100 IP Address:

**15** 10/100 Subnet Mask:

**16** 10/100 Default Gateway:

**17** 1 GIGE IP Address:

**18** 1 GIGE Subnet Mask:

**19** 1 GIGE Default Gateway:

**20** Event Log Destination:

**21** Log Destination Port #:

**22** Time Server IP:

---

**23** Syslog Errors:  Enabled  Disabled

**24** Syslog Informational:  Enabled  Disabled

**25** Syslog Feedback:  Enabled  Disabled

---

Figure 5.12.1 - "Admin.html" Screen

- 9 Save Configuration Settings:** allows the user to download and save the existing configuration of the unit in a .dat file format.
- 10 Choose File:** allows the user to select the desired Config file from any location on the computer to be uploaded to the unit
- 11 Load & Apply Configuration Settings:** allows the user to upload a newly created file or update an existing file.
- 12 System Watchdog:** when Enabled, automatically reboots the unit if, the Operating System stops working or the Status LED turns stable green or Off. When Disabled, manual reboot is required in case of above events.

### 5.12.1 "Admin.html" Hidden Screen (continued)

- 13 **System Reboot:** allows the user to reboot the unit.
- 14 **10/100 IP Address:** is the static IP address that is assigned to the unit. It allows the user to access the unit via the web interface. (Factory Default: "172.16.70.1")
- 15 **10/100 Subnet Mask:** is the Subnet Mask address of the unit. It allows the user to access the unit from another network via the web interface. (Factory Default: "255.255.255.0")
- 16 **10/100 Default Gateway:** is the gateway address of unit. It allows the user to access the unit from another network via the web interface. (Factory Default: "172.16.70.254")
- 17 **1 GIGE IP Address:** is the static IP address assigned to the Gigabit Ethernet (GigE) port. (Factory Default: "192.168.253.1")
- 18 **1 GIGE Subnet Mask:** is the Subnet Mask address assigned to the Gigabit Ethernet (GigE) port. It allows the user to determine which subnet the GigE IP address belongs to. (Factory Default: "255.255.255.0")
- 19 **1 GIGE Default Gateway:** is the gateway address assigned to the Gigabit Ethernet (GigE) port. It allows the user to access the IP output of the unit from another network. (Factory Default: "192.168.253.254")



Make sure the IP address assigned to 10/100 IP Address and 1 GigE IP Address (see 14 & 17 above) are in different network address ranges or sub-networks. Example:

If the 10/100 IP Address = 172.16.70.100,  
10/100 Subnet Mask = 255.255.255.0, and  
1 GigE IP Address = 172.16.70.110,

then you will not be able to communicate with the unit as the Remote Control 10/100 and Data Out (1 GigE) ports (see 1 & 2 of Section 2.2 for details) belong to the same subnet.

Therefore, assign 1 GigE IP Address = 192.168.253.1 or 172.16.100.98 to ensure that the Remote Control 10/100 and Data Out (1 GigE) ports belong to different address ranges (when using 192.168.253.1) or subnets (when using 172.16.100.98).

- 20 **Event Log Destination:** is the IP address of the remote server, to which Syslog sends the activities recorded by the unit for monitoring and troubleshooting purposes. (Factory Default: "172.16.70.2")
- 21 **Log Destination Port #:** is the Event Log Destination port to which a duplicate of the error messages created by the unit can be forwarded for monitoring and troubleshooting purposes. (Factory Default: "514", unmodifiable)
- 22 **Time Server IP:** is the IP address for the Time Server from where the unit can obtain its clock reference (see Section 5.13 for details). (Factory Default: "172.16.70.2")
- 23 **Syslog Errors:** is to enable/disable the unit to forward error messages (in red font) to an SNMP syslog. (Factory Default: "disabled")
- 24 **Syslog Informational:** is to enable/disable the unit to forward information messages (in blue font) to an SNMP syslog. (Factory Default: "disabled")
- 25 **Syslog Feedback:** is to enable/disable the unit to forward feedback or confirmation messages (in green font) to an SNMP syslog. (Factory Default: "disabled")



Remember to click on the **SAVE** button to apply the new values/configurations.

### 5.13 "Time" Screen

The "Time" screen (Figure 5.13) is a "read and write" screen that allows you to set the current date and time for the Unit. To remain compliant with ATSC and cable standards, it is important to have the accurate date and time stamps. For this reason, it is recommended to use the "NTPServer" option which allows the unit to automatically acquire time settings from a "NTP Server" - you must enter the IP address of the time server (see 22 of Section 5.12.1 for details).

Figure 5.13 - "Time" Screen

- 1 In the section entitled "Time Adjustments", the local time zone based on Coordinated Universal Time (UTC) can be set.
- 2 In the section entitled "Daylight Saving Time", the user set the Daylight Saving Settings either manually or automatically using the DST Adjustment option.
- 3 In the section entitled "NTP Server", the user can enter the IP address of the NTP server to acquire the time directly from the NTP Server when an internet connection is available. (see 22 of Section 5.12.1 for details)
- 4 In the section entitled "Set Date & Time", the user can manually enter the date and time.



Remember to click on the buttons below the individual sections or the "Apply All Time Settings" to apply and save the new values/configurations.

### 5.14 "Event Log" Screen

The "Event Log" screen (Figure 5.9) is a "read and write" screen where the following parameters can be displayed or configured. The data in Event Log can be forwarded to a SysLog database – (see 23, 24, & 25 of Section 5.12.1 for details). The lines are color coded as follows:

- Red font = error message
- Blue font = informational message
- Green font = confirmation or feedback message



Figure 5.14 - "Event Log" Screen

- 1 **Event Log Destination:** see 20 of Section 5.12.1 for details.
- 2 **Log Destination Port #:** see 21 of Section 5.12.1 for details.
- 3 **Clear Log:** allows user to clear the records generated during unit's boot-up process and operation afterward. The records are cleared if the unit loses power.
- 4 **Lines to Display:** allows the user to select the number of lines to be displayed. The unit supports up to 400 Mb of data or approximately 65,000 lines. The range is 1 to 65,535.
- 5 **Save Number of Displayed Lines:** allows the user to save the error log on the screen. Please note that the error log would be saved only on the screen and not on any database.



## Appendix A: Updating the Software Remotely

### General background:

There are two different PROMs that need to be programmed in the Unit. They are called PROM1 and PROM2. Please note not every software update requires both PROMs to be programmed. However, program both PROMs unless you get a written notice with Release notes to do otherwise.

The total procedure takes about 10 minutes if you follow the steps below.

- Step 1: FTP two files from your PC to the Unit.
- Step 2: a) Update PROM1 with the specific command line.  
b) Update PROM2 with the specific command line.

### Step 1 : FTP Two Files to the Unit:

FTP both files (EPCS\_1\_ver#.bin and EPCS\_2\_ver#.bin) into the Unit's server board (there are many ways to do this).

- NOTE:** a) The EPCS\_1\_ver#.bin is to program PROM1 and EPCS\_2\_ver#.bin is to program PROM2.
- b) All the commands are case sensitive
- c) It is recommended to copy the EPCS\_1\_ver#.bin and EPCS\_2\_ver#.bin files in the root directory. i.e, My Computer > C:

From a command (DOS) prompt (you must be in the same folder as the EPCS files) enter:

```
ftp -A 172.16.70.1
```

At the FTP prompt enter the following commands:

{Please ensure that you have entered the "bin" command to confirm that you are FTPing the files as binary files.}

```
bin  
put EPCS_1_ver#.bin  
put EPCS_2_ver#.bin  
bye
```

The above four commands may be automated by entering them in an ASCII text file (called ftpcmd, recommended but can be any name) and executing the following:

```
ftp -A -s:ftpcmd 172.16.70.1
```

You can place the ftp command above in a batch file (.bat) then double click on the .bat file to perform the entire download process.

### Telnet to the Unit:

There are two ways to telnet to the Unit:

- (1) Use Command line and type in "telnet IP address" for example "telnet 172.16.70.1"
- (2) Use the Terminal program such as Putty to telnet.

Use a terminal program such as Putty to telnet into the server board (can use Linux, DOS prompt, Putty, etc)

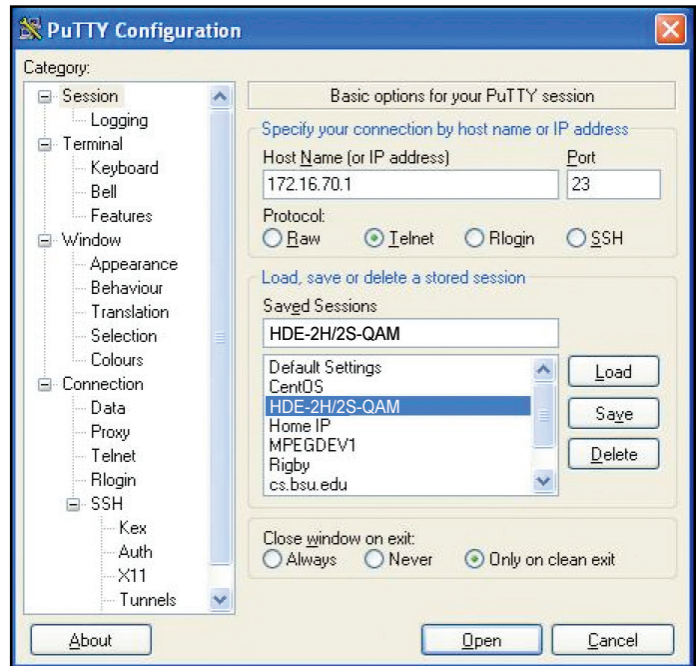


Figure 5.14



You can save your configurations so it's very quick and easy to telnet into the board again.

After you telnet into the server board you must login into the unit with the following credentials:

Username = **Admin** (case-sensitive)  
Password = **pass** (case-sensitive)

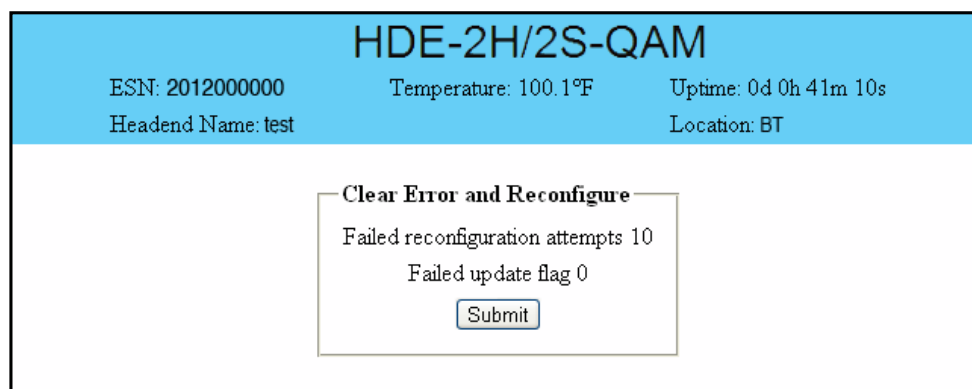
Then cd to the /home/ftp directory where the EPCS\_x.bin files have been placed.

```
cd home/ftp  
ls
```

### **Step 2: Update PROM1 and/or PROM2:**

Now you can use the field update utility (epcs) to program the EPCS PROMs. This is a custom utility that resides in the Unit.

**Warning:** Care should be taken at this time, if misspelled characters or letters are typed by accident, or you have missed to type the bin command in Step 1, this could cause the Unit Flash memory to be corrupted. The Unit will try to reload the OS using the corrupted file ten (10) times before it displays the following screen (**Figure 5.15**). You can recover from this situation by repeating the procedure all over again from Step 1 above.



**Figure 5.15**

Ready: Please read the rest of this page once before typing the commands.

Update FPGA1 by programming EPCS1:

```
epcs -e1 EPCS_1_ver#.bin
```

Update FPGA2 by programming EPCS2: (if necessary)

```
epcs -e2 EPCS_2_ver#.bin
```

**NOTE:** Both EPCS PROMS can be programmed concurrently using two different terminal sessions (logins). If you get errors during programming then **DO NOT TURN OFF THE UNIT**, just repeat the epcs commands again.

The server board should now configure itself on power-up.

Two choices to reset the Unit:

- (1) Reset switch in the back of the unit.
- (2) Use Telnet and type "epcs -c" this will automatically reboot the Unit without a need for resetting with power switch.

**NOTE:** The boot-up process for the Unit is approximately 30 seconds.

## Appendix B: Viewing the IP output on a VLC Media player

To view the IP output from the Unit on a VLC Media player in a computer or laptop, the procedure is divided into two steps:

- Step 1: Change the IP address of the computer
- Step 2: Using the VLC Media Player

**NOTE:** Step 1 needs to be followed only if an unicast IP address is assigned in the “Destination IP” field on the “Main > IP” screen (see ① of Section 5.8 for details). If multicast IP address is used, then go to Step 2.

### Step 1: Change the IP address of the computer

- i) Change the IP address of the computer to match the “Destination IP” updated on the “Main > IP” screen (see ① of Section 5.8 for details and see Section 4 for instructions to change IP address of a computer).

### Step 2: Using the VLC Media Player

- i) Open VLC Media Player.
- ii) Select **Media** → **Open Network Stream**.
- iii) Under the “**Network Protocol**” field, enter the network address using any one of the formats depending on the “Encapsulation” selected on the “Main > IP” screen (see ② of Section 5.8 for details):

**rtp://@<ip address>:<port no.>**  
eg: rtp://@239.10.10.31:50001

or

**udp://@<ip address>:<port no.>**  
eg: udp://@192.168.253.100:50055

**NOTE:** For uni-cast, the <ip address> will be the IP address of the computer. For multicast, the <ip address> will be the multicast address assigned under the “Destination IP” on “Main > IP” screen (see ② of Section 5.8 for details).

- iv) Select Play.

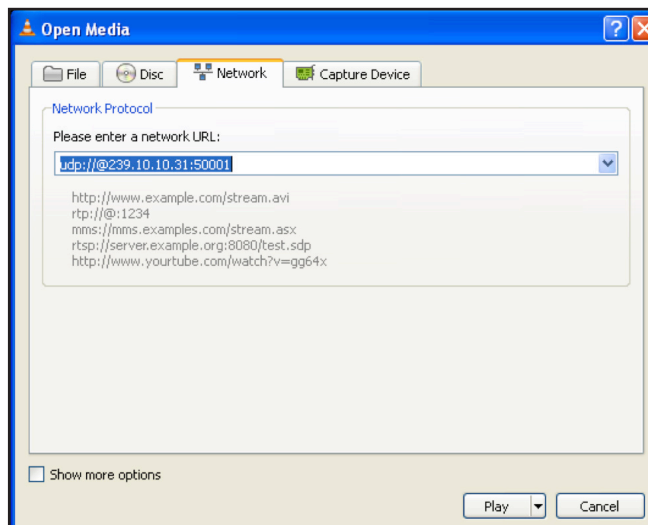


Figure 5.16



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# Extended Warranty Program

## STANDARD TERMS & CONDITIONS OF THE EXTENDED WARRANTY

### A. THE EXTENDED WARRANTY AGREEMENT (EWA)

If during the period following the expiration of the Blonder Tongue Manufacturers' Standard Warranty ( Copy Included) the products which constitute the subject matter of the extended warranty, manifest any manufacturing or similar such defects then Blonder Tongue shall at its option repair or replace the product. It is emphasized that the extended warranty is in effect an extension of the Blonder Tongue Warranty and covers the items stipulated in Paragraph B to the exclusion of the terms in Paragraph C of this agreement. Eligibility to purchase EW is limited to 90 days following initial shipment on selected products of sufficient value.

The product/products included in this extended warranty agreement are listed in the invoice that accompanies the EWA. Term of the extension will be \_\_\_\_\_ year(s). Purchase Order is required for extended warranty coverage.

### B. WHAT IS COVERED?

1. If a product has been determined to have failed, which falls within the Terms & Conditions of this EWA, Blonder Tongue Inc. may at its sole discretion repair, modify or replace its component parts that are defective at 100% coverage for parts and labor.
2. A loaner unit may be available on request; PO required.
3. Product is manufactured by Blonder Tongue.
4. Extended warranty period is up to and not to exceed 24 months and sold in increments of 12 months. Order # 9981 for 1 year and #9982 for 2 year extensions.
5. Return of repair or replaced product shipping costs for ground shipments.
6. Firmware upgrades at no charge with automatic notification.

### C. WHAT IS NOT COVERED?

1. The warranty does not cover any defects caused by foreign objects /connection errors .
2. Use other than by the customer at the declared address appearing in this document.
3. Failure by the end user to comply with the manufacturers' instructions for installation, maintenance or use.
4. The use of accessories which have not been approved by Blonder Tongue.
5. The application and/or use of any incorrect or abnormal electrical supply to the product.
6. Any defect in wiring or electrical connections which does not form part of the product at the time of the original purchase.
7. Neglect, misuse, or willful abuse of the product.
8. Any repairs or attempted repairs of the product by any person other than Blonder Tongue Service Department.
9. Any modification of the product by any person other than Blonder Tongue Service Department.
10. Fire, flood, war, civil disturbance, industrial action, acts of God or any other causes beyond the reasonable control of Blonder Tongue.
11. Any defect caused by lightning strike or power surges.
12. Shipping costs to return products to Blonder Tongue for warranty service.
13. Blonder Tongue will not in any circumstances be liable for any consequential loss or damages suffered by the customer whether directly or indirectly related defect in the product to the extent permissible by law.
14. Repairs may not be effected without prior authorization from Blonder Tongue Laboratories.

### D. GENERAL

1. The customer shall notify Blonder Tongue Laboratories in writing within ten days of any change of his or her address.
2. Customer must provide original **purchase receipt** and **serial number** to initiate extended warranty coverage.
3. The fee paid for the warranty is not refundable under any circumstances unless cancelled within seven days of purchase.
4. The customer shall take all reasonable precautions to maintain the product is maintained in good working order.
5. The warranty contract ceases to exist if the product is replaced or a credit is given to the customer. Any monies paid for the warranty contract are forfeited and not refundable. This is only applicable when the product is out of the manufacturer's warranty.
6. The extended warranty period as stated on the Extended Warranty Agreement shall be the governing period notwithstanding any additional supplier warranty on specific components.
7. The warranty shall in no way effect the terms and conditions of the sale agreement in terms of which the customer bought the product.
8. The extended warranty is limited to the terms and conditions herein contained
9. No agreement, varying, adding to, amended, deleting, or cancelling this warranty shall be effective unless given in writing (email is acceptable) and signed by or on behalf of both parties.
10. The cost of the extended warranty is 8% of the purchase price for a 1 or 2 year extension beyond the Blonder Tongue standard warranty. e.g. A product price of \$1000 will be \$80 for the 1<sup>st</sup> year (12 mos) and additional \$80 for 2 year (24 mos) extension for a total of \$160.
11. Warranty product return postage paid to: Blonder Tongue Laboratories, Inc.

Attn: Warranty Service Dept.  
1 Jake Brown Road  
Old Bridge, NJ 08857

**Contact Blonder Tongue at 800-523-6049 ext. 555 to order extended warranty service.**

# Limited Warranty

Seller will at its sole option, either repair or replace (with a new or factory reconditioned product, as Seller may determine) any product manufactured or sold (or in the case of software, licensed) by Seller which is defective in materials or workmanship or fails to meet the applicable specifications that are in effect on the date of shipment or such other specifications as may have been expressly agreed upon in writing: (i) for a period of one (1) year from the date of original purchase for all stock hardware products (other than those specifically referenced herein below having a shorter warranty period); (ii) for a period of one (1) year from the date of original purchase, with respect to all MegaPort™, IPTV products, test equipment and fiber optics receivers, transmitters, couplers and integrated receiver/distribution amplifiers; (iii) for a period of one (1) year from the date of original purchase (or such shorter period of time as may be set forth in the license agreement specific to the particular software being licensed from Seller) with respect to all software products licensed from Seller (other than Core Product Software) that is (a) developed for a specific function or application, (b) complimentary to and does not function without the Core Product Software, and (c) listed with a specific model number and stock number in Seller's Price List ("**Non-Core Software**"); (iv) for a period of ninety (90) days from the date of original purchase, with respect to non-serialized products and accessories, such as parts, sub-assemblies, splitters and all other products sold by Seller (other than Core Product Software and Refurbished/Closeout Products) not otherwise referred to in clauses (i) through (iii) above. The warranty period for computer programs in machine-readable form included in a hardware product, which are essential for the functionality thereof as specifically stated in the published product specifications ("**Core Product Software**") will be coincident with the warranty period of the applicable hardware product within which such Core Product Software is installed.

Software patches, bug fixes, updates or workarounds do not extend the original warranty period of any Core Product Software or Non-Core Software.

Notwithstanding anything herein to the contrary,

(i) Seller's sole obligation for software that when properly installed and used does not substantially conform to the published specifications in effect when the software is first shipped by Seller, is to use commercially reasonable efforts to correct any reproducible material non-conformity (as determined by Seller in its sole discretion) by providing the customer with: (a) telephone or e-mail access to report non-conformance so that Seller can verify reproducibility, (b) a software patch or bug fix, if available or a workaround to bypass the issue if available, and (c) where applicable, replacement or damaged or defective external media, such as CD-ROM disk, on which the software was originally delivered;

(ii) Seller does not warrant that the use of any software will be uninterrupted, error-free, free of security vulnerabilities or that the software will meet the customer's particular requirements; and the customer's sole and exclusive remedy for breach of this warranty is, at Seller's option, to receive (a) suitably modified software, or part thereof, or (b) comparable replacement software or part thereof;

(iii) Seller retains all right, title and interest in and to ownership of all software (including all Core Product Software and Non-Core Software) including any and all enhancements, modifications and updates to the same; and

(iv) in some cases, the warranty on certain proprietary sub-assembly modules manufactured by third-party vendors and contained in Seller's products, third party software installed in certain of Seller's products, and on certain private-label products manufactured by third-parties for resale by Seller, will be of shorter duration or otherwise more limited than the standard Seller limited warranty. In such cases, Seller's warranty with respect to such third-party proprietary sub-assembly modules, third-party software and private-label products will be limited to the duration and other terms of such third-party vendor's warranty, if any. In addition, certain products, that are not manufactured by Seller, but are resold by Seller, may carry the original OEM warranty for such products, if any. The limited warranty set forth above does not apply to any product sold by Seller, which at the time of sale constituted a Refurbished/Closeout Product, the limited warranty for which is provided in the following paragraph.

Seller will at its sole option, either repair or replace (with a new or factory-reconditioned product, as Seller may determine) any product sold by Seller which at the time of sale constituted a refurbished or closeout item ("**Refurbished/Closeout Product**"), which is defective in materials or workmanship or fails to meet the applicable specifications that are in effect on the date of shipment of that product or fails to meet such other specifications as may have been expressly agreed upon in writing between the parties, for a period of ninety (90) days from the date of original purchase. Notwithstanding the foregoing, in some cases the warranty on certain proprietary sub-assembly modules manufactured by third-party vendors and contained in Seller products, third party software installed in certain of Seller's products, and on certain private-label products manufactured by third-parties for resale by Seller will be of shorter duration or otherwise more limited than Seller limited warranty for Refurbished/Closeout Products. In such cases, Seller's warranty for Refurbished/Closeout Products constituting such third party proprietary sub-assembly modules, third party software, and private-label products will be limited to the duration and other terms of such third-party vendor's warranty, if any. In addition, notwithstanding the foregoing, (i) certain Refurbished/Closeout Products that are not manufactured (but are resold) by Seller, may carry the original OEM warranty for such products, if any, which may be longer or shorter than Seller's limited warranty for Refurbished/Closeout Products. All sales of Refurbished/Closeout Products are final.

To obtain service under this warranty, the defective product, together with a copy of the sales receipt, serial number if applicable, or other satisfactory proof of purchase and a brief description of the defect, must be shipped freight prepaid to Seller at the following address: One Jake Brown Road, Old Bridge, New Jersey 08857.

This warranty does not cover failure of performance or damage resulting from (i) use or installation other than in strict accordance with manufacturer's written instructions, (ii) disassembly or repair by someone other than the manufacturer or a manufacturer-authorized repair center, (iii) misuse, misapplication or abuse, (iv) alteration, (v) exposure to unusual physical or electrical stress, abuse or accident or forces or exposure beyond normal use within specified operational or environmental parameters set forth in applicable product specifications, (vi) lack of reasonable care or (vii) wind, ice, snow, rain, lightning, or any other weather conditions or acts of God.

**OTHER THAN THE WARRANTIES SET FORTH ABOVE, SELLER MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE CONDITION, DESCRIPTION, FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY, OR AS TO ANY OTHER MATTER, AND SUCH WARRANTIES SET FORTH ABOVE SUPERSEDE ANY ORAL OR WRITTEN WARRANTIES OR REPRESENTATIONS MADE OR IMPLIED BY SELLER OR BY ANY OF SELLER'S EMPLOYEES OR REPRESENTATIVES, OR IN ANY OF SELLER'S BROCHURES MANUALS, CATALOGS, LITERATURE OR OTHER MATERIALS. IN ALL CASES, BUYER'S SOLE AND EXCLUSIVE REMEDY AND SELLER'S SOLE OBLIGATION FOR ANY BREACH OF THE WARRANTIES CONTAINED HEREIN SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT F.O.B. SHIPPING POINT, AS SELLER IN ITS SOLE DISCRETION SHALL DETERMINE. SELLER SHALL IN NO EVENT AND UNDER NO CIRCUMSTANCES BE LIABLE OR RESPONSIBLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, PUNITIVE, DIRECT OR SPECIAL DAMAGES BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT LIABILITY OR OTHERWISE OR ANY OTHER LEGAL THEORY, ARISING DIRECTLY OR INDIRECTLY FROM THE SALE, USE, INSTALLATION OR FAILURE OF ANY PRODUCT ACQUIRED BY BUYER FROM SELLER.**

All claims for shortages, defects, and non-conforming goods must be made by the customer in writing within five (5) days of receipt of merchandise, which writing shall state with particularity all material facts concerning the claim then known to the customer. Upon any such claim, the customer shall hold the goods complained of intact and duly protected, for a period of up to sixty (60) days. Upon the request of Seller, the customer shall ship such allegedly non-conforming or defective goods, freight prepaid to Seller for examination by Seller's inspection department and verification of the defect. Seller, at its option, will either repair, replace or issue a credit for products determined to be defective. Seller's liability and responsibility for defective products is specifically limited to the defective item or to credit towards the original billing. All such replacements by Seller shall be made free of charge f.o.b. the delivery point called for in the original order. Products for which replacement has been made under the provisions of this clause shall become the property of Seller. Under no circumstances are products to be returned to Seller without Seller's prior written authorization. Seller reserves the right to scrap any unauthorized returns on a no-credit basis. Any actions for breach of a contract of sale between Seller and a customer must be commenced by the customer within thirteen (13) months after the cause of action has accrued. A copy of Seller's standard terms and conditions of sale, including the limited warranty, is available from Seller upon request. Copies of the limited warranties covering third-party proprietary sub-assembly modules and private-label products manufactured by third-parties may also be available from Seller on request. (Rev 1021)