

## **DTD1000A**

## **Demodulator Module 8VSB/QAM**

### **INSTRUCTION MANUAL**



Model	Item #	Description
DTD1000A	1002512A	Demodulator Module 8VSB/QAM

800-523-6049 www.rldrake.com

We recommend that you write the following information in the spaces provided below.

Purchase Location Name:	
Purchase Location Telephone Number:	
DTD1000A Serial Number:	

This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Reverse engineering or disassembly is prohibited.

## **Manual Revision**

This instruction manual was updated on 8/14/15 to be current for the MEQ1000/A having firmware release version 4.0 or later.

For more information regarding product firmware releases, please visit our website at www.rldrake.com or contact Technical Assistance at 800-523-6049.

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## **Important Safety Instructions**

- **1. Read Instructions**—All the safety and operating instructions should be read before the product is operated.
- Retain Instructions—The safety and operating instructions should be retained for future reference.
- 3. Heed Warnings—All warnings on the product and in the operating instructions should be adhered to.
- 4. Follow Instructions—All operating and use instructions should be followed.
- **5. Cleaning**—Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleansers. Use a damp cloth for cleaning.
- Attachments—Do not use attachments that are not recommended by the product manufacturer as they may cause hazards.
- 7. Water and Moisture—Do not use this product near water—for example, near a bathtub, wash bowl, kitchen sink or laundry tub; in a wet basement; or near a swimming pool; and the like.
- 8. Accessories—Do not place this product on an unstable cart, stand, tripod, bracket, or table. The product may fall, causing serious injury to a child or adult, and serious damage to the product. Use only with a cart, stand, tripod, bracket, or table recommended by the manufacturer, or sold with the product. Any mounting of the product should follow the manufacturer's instructions, and should use a mounting accessory recommended by the manufacturer.
- **9.** A product and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the product and cart combination to overturn.
- 10. Ventilation—Slots and openings in the cabinet are provided for ventilation and to ensure reliable operation of the product and to protect it from overheating, and these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or similar surface. This product should not be placed in a built-in installation such as bookcase or rack unless proper ventilation is provided or the manufacturer's instructions have been adhered to.
- 11. Power Sources—This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult your product dealer or local power company. For products intended to operate from battery power, or other sources, refer to the operating instructions.
- 12. Grounding or Polarization—This product may be equipped with a polarized alternating current line plug (a plug having one blade wider than the other). This plug will fit into the power outlet only one way. This is a safety feature. If you are unable to insert the plug fully into the outlet, try reversing the plug, if the plug should still fail to fit, contact your electrician to replace your obsolete outlet. Do not defeat the safety purpose of the polarized plug, Alternate Warnings—If this product is equipped with a three-wire grounding-type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the safety purpose of the grounding-type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the safety purpose of the grounding-type plug.
- 13. Power-Cord Protection—Power-supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plugs, convenience receptacles, and the point where they exit from the product.
- **14. Outdoor Antenna Grounding**—If an outside antenna or cable system is connected to the

- product, be sure the antenna or cable system is grounded so as to provide some protection against voltage surges and built-up static charges. Article 810 of the National Electrical Code, ANSI/NFPA 70, provides information with regard to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of grounding conductors, location of antenna-discharge unit, connection to grounding electrodes, and requirements for the grounding electrode. See Figure A.
- 15. Lightning—For added protection for this product during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the product due to lightning and power-line surges.
- 16. Power Lines—An outside antenna system should not be located in the vicinity of overhead power lines, other electric light or power circuits, where it can fall into such power lines or circuits.
- **17. Overloading**—Do not overload wall outlets, extension cords, or integral convenience receptacles as this can result in a risk of fire or electric shock.
- **18. Object and Liquid Entry**—Never push objects of any kind into this product through openings as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.
- 19. Servicing—Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.
- **20. Damage Requiring Service**—Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - a. When the power-supply cord or plug is damaged,
  - b. If liquid has been spilled, or objects have fallen into the product,
  - c. If the product has been exposed to rain or water,
- d. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to its normal operation,
- e. If the product has been dropped or damaged in any way, and
- f. When the product exhibits a distinct change in performance—this indicates a need for service.
- 21. Replacement Parts—When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutes may result in fire, electric shock or other hazards.
- 22. Safety Check—Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine that the product is in proper operating condition.
- **23. Wall or Ceiling Mounting**—The product should be mounted to a wall or ceiling only as recommended by the manufacturer.
- **24. Heat**—The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

## **CAUTION STATEMENT**

# WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK DO NOT EXPOSE TO RAIN OR MOISTURE





An appliance and cart combination should be moved with care. Quick stops, excessive force and uneven surfaces may cause the appliance and cart combination to overturn.



The lightning flash with arrow head symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



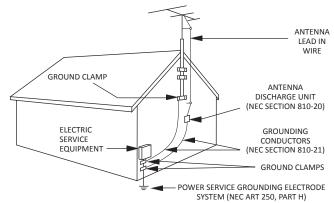
The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE. DO NOT OPEN THE CABINET, REFER SERVICING TO QUALIFIED PERSONNEL ONLY.

CAUTION: TO PREVENT ELECTRIC SHOCK, DO NOT USE THIS (POLARIZED) PLUG WITH AN EXTENSION CORD RECEPTACLE OR OTHER OUTLET UNLESS THE BLADES CAN BE FULLY INSERTED TO PREVENT BLADE EXPOSURE.

#### FIGURE A

Example of antenna grounding as per National Electrical Code, ANSI/NFPA 70



**NEC - NATIONAL ELECTRIC CODE** 

#### **NOTE TO CATV SYSTEM INSTALLERS:**

THIS REMINDER IS PROVIDED TO CALL THE CATV
SYSTEM INSTALLER'S ATTENTION TO ARTICLE 820 - 40
OF THE NEC WHICH PROVIDES GUIDELINES FOR PROPER
GROUNDING AND, IN PARTICULAR, SPECIFIES THAT
THE CABLE GROUND SHALL BE CONNECTED TO THE
GROUNDING SYSTEM OF THE BUILDING, AS CLOSE TO
THE POINT OF CABLE ENTRY AS PRACTICAL.

## Importantes De Sécurité

- 1. Lire les directives—Toutes les directives de sécurité et d'utilisation devraient être lues avant de mettre l'appareil en opération.
- 2. Conserver les directives—Les directives de sécurité et d'utilisation devraient être conservées pour consultation future.
- **3. Tenir compte des avertissements**—Tous les avertissements apparaissant sur l'appareil et dans les consignes d'utilisation devraient être respectés.
- 4. Suivre les directives Toutes les directives d'opération et d'utilisation devraient être
- **5. Nettoyage**—Débrancher l'appareil de la prise électrique murale avant le nettoyage. Ne pas utiliser de nettoyants liquides ou aérosols. Employer un linge humide pour le nettoyage.
- **6. Fixation**—Ne pas utiliser d'autres fixations que celles recommandées par le manufacturier; elles pourraient être source de dangers.
- 7. Eau et humidité—Ne pas utiliser cet appareil près de l'eau. Par exemple, près d'une baignoire, d'un bac de lavage, d'un évier de cuisine ou d'une cuvette de lessivage; dans un sous-sol humide; ou à proximité d'une piscine; et autres environnements similaires.
- 8. Accessoires—Ne pas installer cet appareil sur un chariot, un socle, un trépied, un support ou une table instables. L'appareil pourrait tomber, entraînant des blessures graves à un enfant ou à un adulte, et des dommages importants à l'appareil. Employer seulement avec un chariot, un socle, un trépied, un support, ou une table recommandés par le fabricant ou vendu avec l'appareil. Toute installation de l'appareil devrait être conforme aux directives du manufacturier et devrait utiliser des accessoires d'installation recommandés par celui-ci.
- 9. Un chariot supportant l'appareil devrait être déplacé avec précaution. Les arrêts brusques, la force excessive et les surfaces inégales peuvent renverser le chariot.
- 10. Ventilation—Des fentes et ouvertures dans le châssis sont prévues pour la ventilation 10. Ventilation—Des letties et divertures dais le chassis soit prevues pour la ventilation de l'appareil, pour en assurer la fiabilité d'opération et le protéger contre la surchauffe. Ces ouvertures ne doivent pas être bloquées ou recouvertes. Ces ouvertures ne devraient jamais être bloquées en plaçant l'appareil sur un lit, un sofa, une couverture, ou une surface semblable. Cet appareil ne devrait pas être installé dans un meuble encastré comme une bibliothèque ou une étagère à moins de lui fournir une ventilation adéquate ou que l'installation soit conforme aux directives du manufacturier.
- 11. Sources d'alimentation électrique—Cet appareil devrait être utilisé seulement avec le type d'alimentation électrique inscrite sur l'étiquette. Si vous n'êtes pas certain du type d'alimentation électrique fourni à votre maison, consultez le vendeur de l'appareil ou l'entreprises d'energie locale. Pour des appareils alimentés par une batterie ou d'autres sources, se référer aux consignes d'utilisation.
- 12. Mise à la terre ou Polarisation—Cet appareil est équipé avec un cordon d'alimentation à trois fils. Il est a brancher sur une prise ayant un connecteur a la terre. Assurez-vous que la connection a la terre ne manque pas.
- 13. Protection du cordon d'alimentation—Les cordons d'alimentation devraient être disposés de façon à ce qu'on ne puisse marcher dessus ou qu'ils soient susceptibles d'être coincés par des articles placés sur ou contre eux. Une attention particulière doit être portée aux fiches, prises de courant, et aux points où ils sortent de l'appareil.
- 14. Mise à la terre de l'antenne extérieure—Si un système extérieur d'antenne ou de câble est relié à l'appareil, s'assurer que le système d'antenne ou de câble est muni d'une mise à la terre afin de fournir une certaine protection contre les surtensions et les charges d'électricité statique. L'article 810 du code électrique national, ANSI/NFPA 70, fournit l'information nécessaire en ce qui concerne la mise à la terre appropriée du mât et de la structure porteuse, la mise à la terre du câble de connexion à une unité de décharge d'antenne, le calibre des conducteurs de mise à la terre, la location de l'unité de décharge d'antenne, le raccordement

- aux électrodes de mise à la terre et les spécifications pour les électrodes de mise à la terre. Voir la figure A.
- 15. Foudre—Pour une protection supplémentaire de cet appareil pendant un orage électrique, ou quand il est laissé sans surveillance et inutilisé pendant de longues périodes, le débrancher de la prise électrique murale et déconnecter le système d'antenne ou de câble. Ceci préviendra les dommages à l'appareil dus à la foudre et aux surtensions.
- 16. Lignes électriques—Un système d'antenne extérieur ne devrait pas être situé à proximité de lignes électriques aériennes ou de tout autre circuit électrique, où il pourrait tomber sur de tels circuits ou lignes électriques. Lors de l'installation d'un système d'antenne extérieur, d'extrêmes précautions devraient être prises afin de prévenir tout contact avec des lignes ou circuits électriques. Entrer en contact avec de tels circuits ou lignes électriques pourrait être
- 17. Surcharge—Ne pas surcharger les prises de courant murales, les rallonges électriques ou les prises de courant intégrées. Un risque d'incendie ou de choc électrique pourrait résulter d'une telle surcharge.
- 18. Insertion d'objet ou de liquide—Ne jamais insérer d'objet par les ouvertures de cet appareil. Il pourrait toucher des points de voltage dangereux ou court-circuiter des pièces, ce qui pourrait résulter en incendie ou en choc électrique. Ne jamais verser de liquide sur
- 19. Entretien—Ne pas essayer de faire soi-même l'entretien de cet appareil. En ouvrir ou en retirer les couvercles pourrait vous exposer à des voltages dangereux ou à d'autres dangers. Confier tout entretien à un personnel de service qualifié.
- **20. Dommage exigeant un entretien**—Débrancher cet appareil de la prise de courant électrique et confier l'entretien au personnel de service qualifié dans les éventualités suivantes:
- a. Quand le cordon d'alimentation ou sa fiche sont endommagés,
- b. Si des objets sont tombés dans l'appareil, ou si du liquide y a été renversé,
- c. Si l'appareil a été exposé à la pluie ou à l'eau,
- d. Si l'appareil ne fonctionne pas normalement en suivant les consignes d'utilisation. Ajuster seulement les commandes qui sont mentionnées dans le guide d'opération. Un mauvais ajustement des autres commandes pourrait causer des dommages à l'appareil et souvent exiger un travail supplémentaire de la part d'un technicien qualifié pour remettre l'appareil en état normal d'opération.
- e. Si l'appareil a été échappé ou endommagé de n'importe quelle façon, et
- f. Quand l'appareil montre un changement notable de performance ceci indique qu'un entretien est nécessaire.
- 21. Pièces de rechange—Si des pièces de rechange sont nécessaires, s'assurer que le technicien de service a employé des pièces de rechange spécifiques du manufacturier ou ayant les mêmes caractéristiques que les pièces originales. L'utilisation de pièces de rechange non autorisées pourrait résulter en incendie, choc électrique ou autres dangers.
- 22. Vérification de sécurité—À la suite de toute réparation ou entretien de cet appareil, demander au technicien de service d'exécuter des vérifications de sécurité afin de s'assurer que l'appareil est en condition normale de fonctionnement.
- **23. Montage au mur ou au plafond**—L'appareil ne devrait être monté au mur ou au plafond qu'uniquement de la façon recommandée par le manufacturier.
- **24. Chaleur**—L'appareil devrait être situé loin de sources de chaleur telles que des radiateurs, des registres de chaleur, des fourneaux, ou d'autres appareils (y compris amplificateurs) produisant de la chaleur.

## ATTENTION DÉCLARATION

### AVERTISSEMENT: AFIN D'ÉVITER TOUT RISQUE D'INCENDIE OU D'ÉLECTROCUTION, NE PAS EXPOSER CET APPAREIL À LA PLUIE OU À L'HUMIDITÉ.



#### ! AVERTISSEMENT! RISQUE DE CHOC ELECTRIQUE -



ATTENTION: POUR RÉDUIRE LE RISQUE D'ÉLECTROCUTION, NE PAS ENLEVER LE DOS DE L'APPAREIL NI OUVRIR LE BOÎTIER. AUCUNE PIÈCE N'EST RÉPARABLE PAR L'UTILISATEUR À L'INTÉRIEUR. SE RÉFÉRER UNIQUEMENT À DES TECHNICIENS QUALIFIÉS POUR L'ENTRETIEN.



Une combinaison de l'appareil et chariot doit être déplacé avec précaution. Des arrêts brusques, une force excessive et des surfaces inégales peuvent causer la combinaison de l'appareil et le chariot.



Le symbole de l'éclair à l'intérieur d'un triangle équilatéral est destiné à alerter l'utilisateur sur la présence d'une "tension dangereuse" non isolée dans le boîtier du produit, cette tension est suffisante pour provoquer l'électrocution de personnes



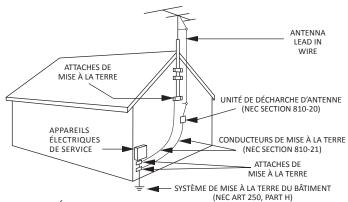
Le point d'exclamation à l'intérieur d'un triangle équilatéral est destiné à alerter l'utilisateur sur la présence d'opérations d'entretien importantes au sujet desquelles des renseignements se trouvent dans le manuel d'instructions.

AVERTISSEMENT: AFIN D'ÉVITER TOUT RISQUE D'INCENDIE OU D'ÉLECTROCUTION, NE PAS EXPOSER CET APPAREIL À LA PLUIE OU À L'HUMIDITÉ. NE PAS OUVRIR LE BOÎTIER, CONFIER TOUS TRAVAUX À DU PERSONNEL TECHNIQUE QUALIFIÉ.

CAUTION: POUR PREVENIR LES CHOCS ELECTRIQUES, NE PAS UTILISER CETTE FICHE POLARISEE AVEC UN PROLONGATEUR, UNE PRISE DE COURANT OU UNE AUTRE SORTIE DE COURANT, SAUF SI LES LAMES PEUVENT ETRE INSEREES A FOND SANS EN LAISSER AUCUNE PARTIE A DECOUVERT.

#### FIGURE A

Exemple de mise à la terre d'antenne selon le Code Électrique National, ANSI/NFPA 70



### NEC - CODE ÉLECTRIQUE NATIONAL

### NOTE AUX INSTALLATEURS DE SYSTÈME DE CATV:

CE RAPPEL EST FOURNI POUR PORTER À L'ATTENTION DES INSTALLATEURS DE SYSTÈME DE CATV, L'ARTICLE 820 - 40 DU NEC QUI DONNE DES DIRECTIVES POUR UNE MISE À LA TERRE APPROPRIÉE ET, EN PARTICULIER, SPÉCIFIE QUE LE CÂBLE DE MISE À LA TERRE DEVRAIT ÊTRE RACCORDÉ AU SYSTÈME DE MISE À LA TERRE DU BÂTIMENT LE PLUS PRÈS POSSIBLE DE L'ENTRÉE DU CÂBLE.

## **General Description and Features**

#### INTRODUCTION

The Drake® DTD1000A Demodulator Module (in tandem with the Drake® MEQ1000A/B Multiplexing Hybrid QAM Modulator) is designed to provide a demodulated transport stream from a ATSC 8VSB or QAM annex B RF signal.. The MEQ1000A/B accepts transport streams from up to two input modules. These may be multiplexed into single transport. The transport stream is output from the MEQ1000A/B as a RF QAM and ASI.

The DTD1000A Demodulator Module allows you to add RF demodulated program streams to custom QAM multiplexes from the MEQ1000A/B.

#### **FEATURES & BENEFITS**

- Installs in either input bay A, Input bay B or both on a MEQ1000A/B
- Demodulates 8VSB, QAM-64B or QAM-256B RF signals
- Provides entire transport stream to MEQ1000 which may be passed as is or select only the programs desired
- Multiplex with other program streams from various MEQ1000 input modules
- QAM and ASI output from the MEQ1000
- Custom MPEG program number or VCT (virtual channel tables) from MEQ1000. if desired.

## **Specifications**

### DTD1000A Item # 1002512A

DEMODULATOR MODULE (Specifications are per DTD1000A)		
Input:	1 x Female "F" Connector	
Input Frequency Range:	54 - 1000 MHz	
Channel Plan:	Air/Broadcast, CATV-STD, CATV-IRC or CATV-HRC	
Input Channel Bandwidth:	6 MHz	
Input Impedance:	75 Ohms	
Input RF Level Range:	33 to +35 dBmV (8VSB – ATSC) -22 to +35 dBmV (64 QAM) -17 to +35 dBmV (256 QAM)	
Input Return Loss:	> 6 dB (Broadcast mode) > 12 dB (CATV mode)	
Image Rejection:	80 dB	
Adjacent Channel Rejection:	40 dB	
Noise Figure:	< 9 dB (Broadcast mode) < 12 dB (CATV mode)	
Demodulation Modes:	ATSC - 8VSB CATV Mode - 64 QAM & 256 QAM (ITU - B)	
Symbol Rates:	10.76 MS/s, 8VSB 5.057 MS/s, 64 QAM 5.3606 MS/s, 256QAM	
Form Factor:	Rear panel input bay of a MEQ1000A/B	
Control:	Via MEQ1000A/B	
Dimensions:	3 1/4" x 1 1/2" x 8" deep	
Weight:	0.5 lbs	
Temperature Rating:	0 - 50° C ambient	

Specifications, price, and availability are subject to change without notice or obligation.

### Installation

### Unpacking

You will find the following items in the box:

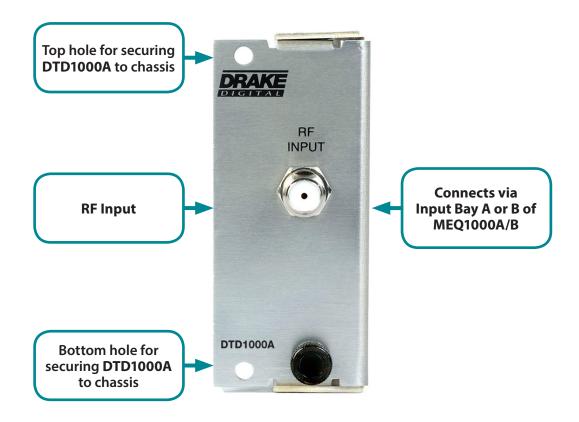
- DTD1000A Input Module (QTY = 1)
- Mounting Screws (QTY = 2)

### Installation

This unit installs into the MEQ1000 chassis in the same fashion as the IPI1000 IP Input, ASII ASI Input Module, SDM1000 Satellite Demodulator, or the SDE24A, HDE24A, and SDI24A Encoder Modules:

- 1. Ensure power to the MEQ1000 is off.
- 2. Gently slide the DTD1000A Demodulator Input Module into one of the open input module bays in the rear of the MEQ1000.
- **3.** Make sure the DTD1000A Demodulator Input Module is inserted all the way into the MEQ1000. The DTD1000A Demodulator should be flush against the rear wall of the MEQ1000.
- **4.** Use the enclosed fastening screws to secure the DTD1000A from coming loose from the MEQ1000.
- 5. Connect all cables to be input into the DTD1000A and output from the MEQ1000.
- **6.** Once the DTD1000A is inserted into the MEQ1000 and all cables are securely connected, power up the MEQ1000 by inserting the power cord into an electrical wall outlet.

DO NOT INSERT THIS DTD1000A MODULE WITH POWER APPLIED TO THE MEQ1000 CHASSIS. RESULTING DAMAGE WILL NOT BE COVERED BY THE LIMITED WARRANTY.

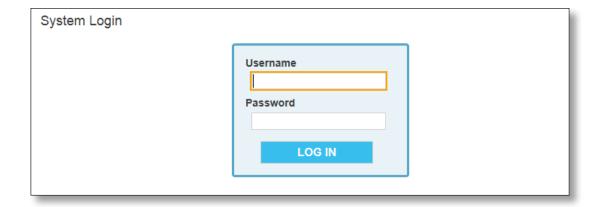


## **Operation: MEQ1000B**

The DTD1000A Demodulator Module may be used as a input module for the MEQ1000, MEQ1000A or MEQ1000B.

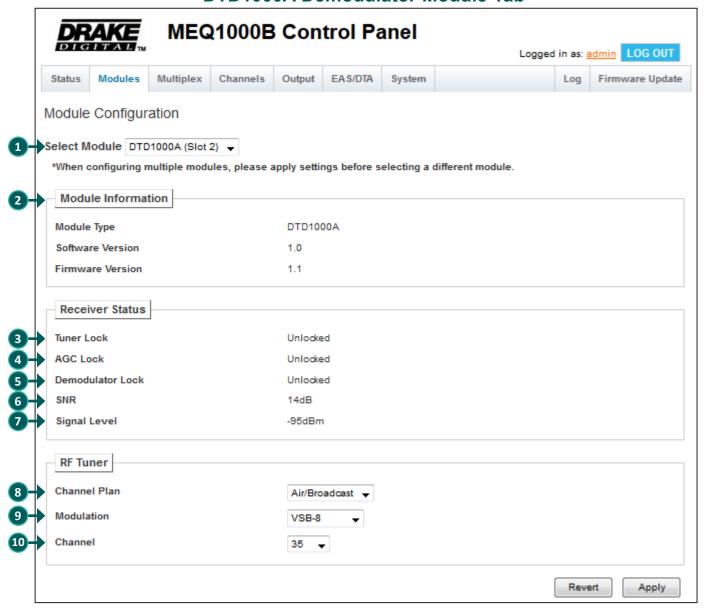
### When used in a MEQ1000B:

Power on the chassis. When viewed from the rear panel, the leftmost slot is slot 1 and slot 2 to the right. Open a web browser on your computer and enter the following URL address (http://172.16.80.1). Once the MEQ1000B web server has been loaded from your browser, you should see the login dialog. Enter the username and password and click LOG IN. The default username is "admin" (in lower case letters) and the default password is "pass" (in lower case letters).



## **Module Tab**

### **DTD1000A Demodulator Module Tab**



- 1 Select Module: Indicates module installed in Slot 1 or Slot 2.
- 2 Module Information: Indicates Module Type, Software Version, and Firmware Revision.
- Tuner Lock: Lock or Unlocked.
- AGC Lock: Lock or uUnlocked.
- 5 Demodulator Lock: Lock or Unlocked.
- SNR: Indicates SNR of input signal.
- Signal Level: Indicates signal level of input signal.
- 8 Channel Plan: Air/Broadcast, HRC, IRC or CATV
- 9 Modulation: VSB-8, QAM64 or QAM256
- 10 Channel: Input Channel

## Operation: MEQ1000/A

### When used in an MEQ1000 or MEQ1000A:

Power on the chassis. When viewed from the rear panel, the leftmost slot is input A and input B to the right. Use front panel select buttons to cycle between MEQ1000/A Host QAM Modulator, DTD1000A Demodulator Module or other installed input modules. To enter program mode press the ENTER button that is located in the center of the four arrow buttons and hold in for several seconds until the bottom line of the display begins to flash. Once all parameters are entered press the ENTER button to store settings. The following configuration settings are available from the DTD1000A:

Configuration	Settings
CHANNEL MAP :	Broadcast, CATV IRC or HRC
CHANNEL NUMBER :	User selectable from 2 to 158 (CATV) 2 to 2 to 69 (broadcast), 1 to 158 (IRC or HRC)
DEMOD MODE :	VSB-8, QAM-64B or QAM-256B

#### **NOTES**

- 1. The front panel display will show DTD1000A DEMOD LOCKED when tuning a valid RF channel.
- 2. MEQ1000/A must be updated to v4.0 or later.

## **Using the Headend Control Program**

Alternatively, the MEQ1000A with DTD1000A Demodulator Module or other input modules may be programmed and monitored using the Drake Digital Headend Control Program. The Headend Control Program is shipped with MEQ1000A or available for download through http://www.rldrake.com. You will require v5.2 or later.

To provide connectivity to the MEQ1000 or MEQ1000A you will require a computer with a serial COM port or USB to COM adapter. The COM port cable attaches to the RS-232 IN on the MEQ1000. The RS-232 OUT is to daisy chain additional MEQ1000's or other compatible devices. Enter program mode by pressing the ENTER button on the MEQ1000 located in the center of the four arrow buttons and hold in for several seconds until the bottom line of the display begins to flash. Select the MEQ1000 settings by using the front panel select buttons.

### **MEQ1000A Remote Programming**

To use the Headend Control Program, first set up the following on the MEQ1000A (accessible at any time through the front panel, as shown on Fig. 1):

- 1. Unit ID: # (0 thru 63)
  - Assign a unique ID # from 1 to 63 to each MEQ1000A in order to distinguish them for remote access from the Drake.
  - ID # 0 allows front panel access only.
- 2. RS-232 Baud Rate: corresponds to baud rate from the connected computer.
- **3.** Press the **ENTER** button to store settings.



Figure 1

## **Headend Control Program (continued)**

Once connected launch the Drake Digital Headend Control Program the following screen will appear. (See Fig. 2)



Figure 2

Alternatively, the MEQ1000/A with DTD1000A Demodulator Module or other input modules may be programmed and monitored using the Drake Digital Headend Control Program. The Headend Control Program is shipped with MEQ1000/A or available for download at http://tinyurl.com/2805f4d. You will require V5.2 or later.

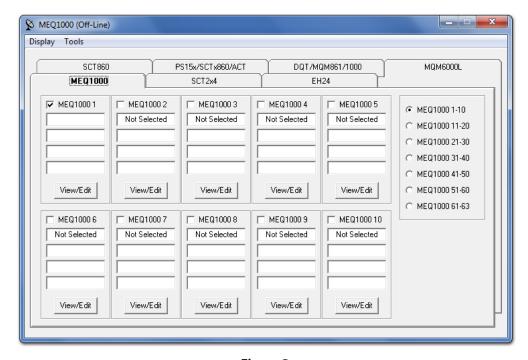


Figure 3

## **Headend Control Program (continued)**

Select MEQ1000 tab and check box corresponding to ID # programmed from front panel. Select "View/Edit".

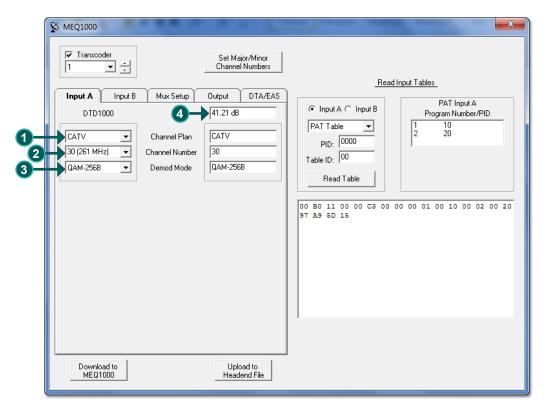


Figure 4

Select Input A or Input B tab corresponding to the location of the DTD1000. Settings are entered in the left hand column and the DTD1000 current settings are displayed in the right hand column. Press "Download to MEQ1000" to store new settings into DTD1000. They will then appear in the right hand column to show they have been stored. (See Fig. 4)

Configurable settings are as follows:

- 1 Channel Plan: CATV, IRC, HRC or Broadcast
- 2 Channel Number: 2 to 158 (CATV), 1 to 158 (IRC or HRC), 2 to 69 (Broadcast)
- 3 Demod Mode: VSB-8, QAM-64B or QAM-256B
- 4 SNR shows in box at top of right hand column settings, above channel plan settings, on screen shot. Indicates SNR of incoming signal or Unlocked, if no signal detected.

## **Notes:**

## **Service**

A Return Material Authorization (RMA) Number is required on ALL PRODUCT RETURNS (regardless of whether the product is being returned for repair or for credit). Product that is received at the factory without an RMA Number will be returned to the sender, unopened.

RMA Numbers must be used when returning product for credit or repair. Use of RMA Numbers will ensure efficient processing. When needing to return your product to R.L. Drake Holdings, LLC., please follow these simple steps listed below (in the order that they appear).

### SERVICE REPAIRS ONLY

 Contact R.L. Drake Holdings, LLC.'s Service Department in one of three ways:

Phone: 800-523-6049

Email: information@blondertongue.com

Fax: 732-679-4353

- Request from Drake Service a copy of the Product Return Authorization Form.
- 3. Complete the Product Return Authorization Form fully.
- 4. Return the completed Product Return Authorization Form to the Drake Service Department using one of the contact methods listed in Step 1.
- After completing Steps 1 through 4, an RMA Number will be assigned to you.
- Securely pack the product and mark the box with your RMA Number. If shipping multiple boxes, all boxes must be marked with the RMA Number. Place the RMA Number near the return address in large, bold print (approx. 2" in height).

1. Contact R.L. Drake Holdings, LLC.'s Service Department in one of three ways:

**CREDIT RETURNS ONLY** 

Phone: 800-523-6049

Email: information@blondertongue.com

Fax: 732-679-4353

- Request from Drake Service a copy of the Product Return Authorization Form.
- 3. Complete the Product Return Authorization Form fully.
- Return the completed Product Return Authorization Form to the Drake Service Department using one of the contact methods listed in Step 1.
- After completing Steps 1 through 4, an RMA Number will be assigned to you.
- 6. Securely pack the product in its original undamaged box (returning the product without its original packaging in good, new condition may cause the incursion of additional fees). Pack this box within another shipping container or box. Mark the shipping box or container with your RMA Number. Place the RMA Number near the return address in large, bold print (approx. 2" in height).

Ship your "SERVICE REPAIR ONLY" return to:

R.L. Drake Holdings, LLC. Attn: Product Service Returns One Jake Brown Road Old Bridge, NJ 08857 Ship your "CREDIT RETURNS ONLY" return to:

R.L. Drake Holdings, LLC. Attn: Product Credit Returns One Jake Brown Road Old Bridge, NJ 08857

\*NOTE: All Credit Returns are subject to a 15% Restock Fee

\*NOTE: All shipments are to be PRE-PAID by the sender. NO COD's will be accepted.

### IF YOU NEED TECHNICAL HELP

Call our Customer Service/Technical Support line at 800-523-6049 weekdays between 8:00 A.M. and 4:00 P.M. Eastern Standard Time. Please have the unit's serial number available. We will also need to know the specifics of any other equipment connected to the unit. When calling, please have the unit up and running, near the phone if possible. Our technician(s) will likely ask certain questions to aid in diagnosis of the problem. Also, have a voltmeter handy, if at all possible.

DRAKE also provides technical assistance by

Email: information@blondertongue.com

Fax: 732-679-4353

Many of the products that are sent to us for repair are in perfect working order when we receive them. For these units, there is a standard checkout fee that will be charged. Please perform whatever steps are applicable from the product's Instruction Manual before calling or writing as this could save unnecessary phone charges. Please do not return the product without calling Drake Service and following the steps above first; it is preferred to help troubleshoot the problem over the phone (or by Email) first, saving you both time and money.

### **Limited Warranty**

Seller will at its sole option, either repair or replace (with a new or factory reconditioned product, as Seller may determine) any product manufactured or sold (or in the case of software, licensed) by Seller which is defective in materials or workmanship or fails to meet the applicable specifications that are in effect on the date of shipment or such other specifications as may have been expressly agreed upon in writing: (i) for a period of three (3) years from the date of original purchase for all stock hardware products (other than those specifically referenced herein below having a shorter warranty period); (ii) for a period of one (1) year from the date of original purchase, with respect to all MegaPort<sup>TM</sup>, IPTV products, test equipment and fiber optics receivers, transmitters, couplers and integrated receiver/distribution amplifiers; (iii) for a period of one (1) year from the date of original purchase (or such shorter period of time as may be set forth in the license agreement specific to the particular software being licensed from Seller) with respect to all software products licensed from Seller (other than Core Product Software) that is (a) developed for a specific function or application, (b) complimentary to and does not function without the Core Product Software, and (c) listed with a specific model number and stock number in Seller's Price List ("Non-Core Software"); (iv) for a period of ninety (90) days from the date of original purchase, with respect to non-serialized products and accessories, such as parts, sub-assemblies, splitters and all other products sold by Seller (other than Core Product Software and Refurbished/Closeout Products) not otherwise referred to in clauses (i) through (iii) above. The warranty period for computer programs in machine-readable form included in a hardware product, which are essential for the functionality thereof as specifically stated in the published product specifications ("Core Product Software") will be coincident with the warranty period of the applicable

Software patches, bug fixes, updates or workarounds do not extend the original warranty period of any Core Product Software or Non-Core Software.

Notwithstanding anything herein to the contrary,

(i) Seller's sole obligation for software that when properly installed and used does not substantially conform to the published specifications in effect when the software is first shipped by Seller, is to use commercially reasonable efforts to correct any reproducible material non-conformity (as determined by Seller in its sole discretion) by providing the customer with: (a) telephone or e-mail access to report non-conformance so that Seller can verify reproducibility, (b) a software patch or bug fix, if available or a workaround to bypass the issue if available, and (c) where applicable, replacement or damaged or defective external media, such as CD-ROM disk, on which the software was originally delivered;

(ii) Seller does not warrant that the use of any software will be uninterrupted, error-free, free of security vulnerabilities or that the software will meet the customer's particular requirements; and the customer's sole and exclusive remedy for breach of this warranty is, at Seller's option, to receive (a) suitably modified software, or part thereof, or (b) comparable replacement software or part thereof;

(iii) Seller retains all right, title and interest in and to and ownership of all software (including all Core Product Software and Non-Core Software) including any and all enhancements, modifications and updates to the same; and

(iv) in some cases, the warranty on certain proprietary sub-assembly modules manufactured by third-party vendors and contained in Seller's products, third party software installed in certain of Seller's products, and on certain private-label products manufactured by third-parties for resale by Seller, will be of shorter duration or otherwise more limited than the standard Seller limited warranty. In such cases, Seller's warranty with respect to such third-party proprietary sub-assembly modules, third-party software and private-label products will be limited to the duration and other terms of such third-party vendor's warranty, if any. In addition, certain products, that are not manufactured by Seller, but are resold by Seller, may carry the original OEM warranty for such products, if any. The limited warranty set forth above does not apply to any product sold by Seller, which at the time of sale constituted a Refurbished/Closeout Product, the limited warranty for which is provided in the following paragraph.

Seller will at its sole option, either repair or replace (with a new or factory-reconditioned product, as Seller may determine) any product sold by Seller which at the time of sale constituted a refurbished or closeout item ("Refurbished/Closeout Product"), which is defective in materials or workmanship or fails to meet the applicable specifications that are in effect on the date of shipment of that product or fails to meet such other specifications as may have been expressly agreed upon in writing between the parties, for a period of ninety (90) days from the date of original purchase. Notwithstanding the foregoing, in some cases the warranty on certain proprietary sub-assembly modules manufactured by third-party vendors and contained in Seller products, third party software installed in certain of Seller's products, and on certain private-label products manufactured by third-parties for resale by Seller will be of shorter duration or otherwise more limited than Seller limited warranty for Refurbished/Closeout Products. In such cases, Seller's warranty for Refurbished/Closeout Products constituting such third party proprietary sub-assembly modules, third party software, and private-label products will be limited to the duration and other terms of such third-party vendor's warranty, if any. In addition, notwithstanding the foregoing, (i) certain Refurbished/Closeout Products that are not manufactured (but are resold) by Seller, may carry the original OEM warranty for such products, if any, which may be longer or shorter than Seller's limited warranty for Refurbished/Closeout Products. All sales of Refurbished/Closeout Products are final.

To obtain service under this warranty, the defective product, together with a copy of the sales receipt, serial number if applicable, or other satisfactory proof of purchase and a brief description of the defect, must be shipped freight prepaid to Seller at the following address: One Jake Brown Road, Old Bridge, New Jersey 98857.

This warranty does not cover failure of performance or damage resulting from (i) use or installation other than in strict accordance with manufacturer's written instructions, (ii) disassembly or repair by someone other than the manufacturer or a manufacturer-authorized repair center, (iii) misuse, misapplication or abuse, (iv) alteration, (v) exposure to unusual physical or electrical stress, abuse or accident or forces or exposure beyond normal use within specified operational or environmental parameters set forth in applicable product specifications, (vi) lack of reasonable care or (vii) wind, ice, snow, rain, lightning, or any other weather conditions or acts of God.

OTHER THAN THE WARRANTIES SET FORTH ABOVE, SELLER MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE CONDITION, DESCRIPTION, FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY, OR AS TO ANY OTHER MATTER, AND SUCH WARRANTIES SET FORTH ABOVE SUPERSEDE ANY ORAL OR WRITTEN WARRANTIES OR REPRESENTATIONS MADE OR IMPLIED BY SELLER OR BY ANY OF SELLER'S EMPLOYEES OR REPRESENTATIVES, OR IN ANY OF SELLER'S BROCHURES MANUALS, CATALOGS, LITERATURE OR OTHER MATERIALS. IN ALL CASES, BUYER'S SOLE AND EXCLUSIVE REMEDY AND SELLER'S SOLE OBLIGATION FOR ANY BREACH OF THE WARRANTIES CONTAINED HEREIN SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT F.O.B. SHIPPING POINT, AS SELLER IN ITS SOLE DISCRETION SHALL DETERMINE. SELLER SHALL IN NO EVENT AND UNDER NO CIRCUMSTANCES BE LIABLE OR RESPONSIBLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, PUNITIVE, DIRECT OR SPECIAL DAMAGES BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT LIABILITY OR OTHERWISE OR ANY OTHER LEGAL THEORY, ARISING DIRECTLY OR INDIRECTLY FROM THE SALE, USE, INSTALLATION OR FAILURE OF ANY PRODUCT ACQUIRED BY BUYER FROM SELLER.

All claims for shortages, defects, and non-conforming goods must be made by the customer in writing within five (5) days of receipt of merchandise, which writing shall state with particularity all material facts concerning the claim then known to the customer. Upon any such claim, the customer shall hold the goods complained of intact and duly protected, for a period of up to sixty (60) days. Upon the request of Seller, the customer shall ship such allegedly non-conforming or defective goods, freight prepaid to Seller for examination by Seller's inspection department and verification of the defect. Seller, at its option, will either repair, replace or issue a credit for products determined to be defective. Seller's liability and responsibility for defective products is specifically limited to the defective item or to credit towards the original billing. All such replacements by Seller shall be made free of charge f.o.b. the delivery point called for in the original order. Products for which replacement has been made under the provisions of this clause shall become the property of Seller. Under no circumstances are products to be returned to Seller without Seller's prior written authorization. Seller reserves the right to scrap any unauthorized returns on a no-credit basis. Any actions for breach of a contract of sale between Seller and a customer must be commenced by the customer within thirteen (13) months after the cause of action has accrued. A copy of Seller's standard terms and conditions of sale, including the limited warranty, is available from Seller upon request. Copies of the limited warranties covering third-party proprietary sub-assembly modules and private-label products manufactured by third-parties may also be available from Seller on request. (Rev 0713)



## R.L. DRAKE HOLDINGS, LLC

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