

Blonder Tongue End of Life / End of Service Policy

Blonder Tongue reserves the right to End of Life any product at any time, due to market demands, manufacturability, obsolete components, or any other reason. Once a product has been declared End of Life, the product will be marked as such on our website, in marketing materials, and a formal End of Life Notice will be sent out to distributors and direct customers. An End of Life Notice does not necessarily declare that a product is no longer available from Blonder Tongue, but it does declare that the product will no longer be available after remaining stock is depleted.

The Blonder Tongue End of Service policy is as follows. Until a product has reached its End of Service date, Blonder Tongue will:

- 1. Accept out-of-warranty hardware repair RMAs following our existing RMA policy, limited by component availability after EOL
- 2. Guarantee availability of firmware updates for bugfixes on existing features, limited by the capabilities of the hardware
- 3. Provide a support infrastructure for security enhancements and feature requests, limited by hardware capabilities and mutually agreed NRE

The End of Service date for any Blonder Tongue product will be the later of 7 (seven) years after the initial release of the product, or 2 (two) years after the End of Life Notice of the product. The initial release date of a product will be determined by the date of first production shipment of the product.

For more information about these policies, please contact:

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